



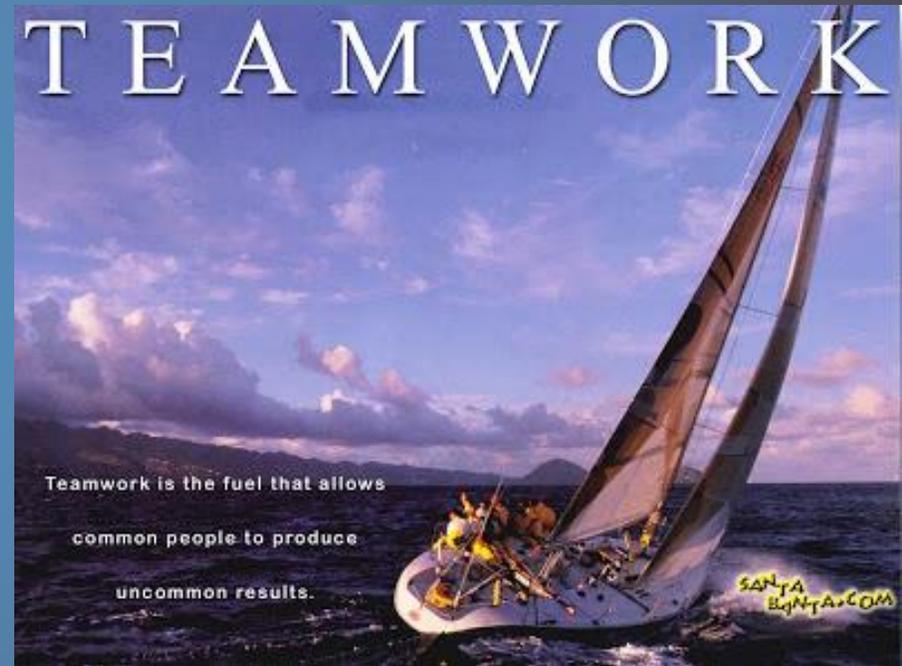
# Lincoln/Lancaster Human Services

2020 Department Report

Sara Hoyle, Director

# Office Overview

- Funded Jointly through City and County
- 12 Staff
  - 5 General Assistance Employees
  - 5 Juvenile Justice Employees
  - 1 Administrative Assistant
  - 1 Director
- 3.5 Million in Grants and Contracts
- 250 Contracts
- Over 1,500 Clients Served Annually





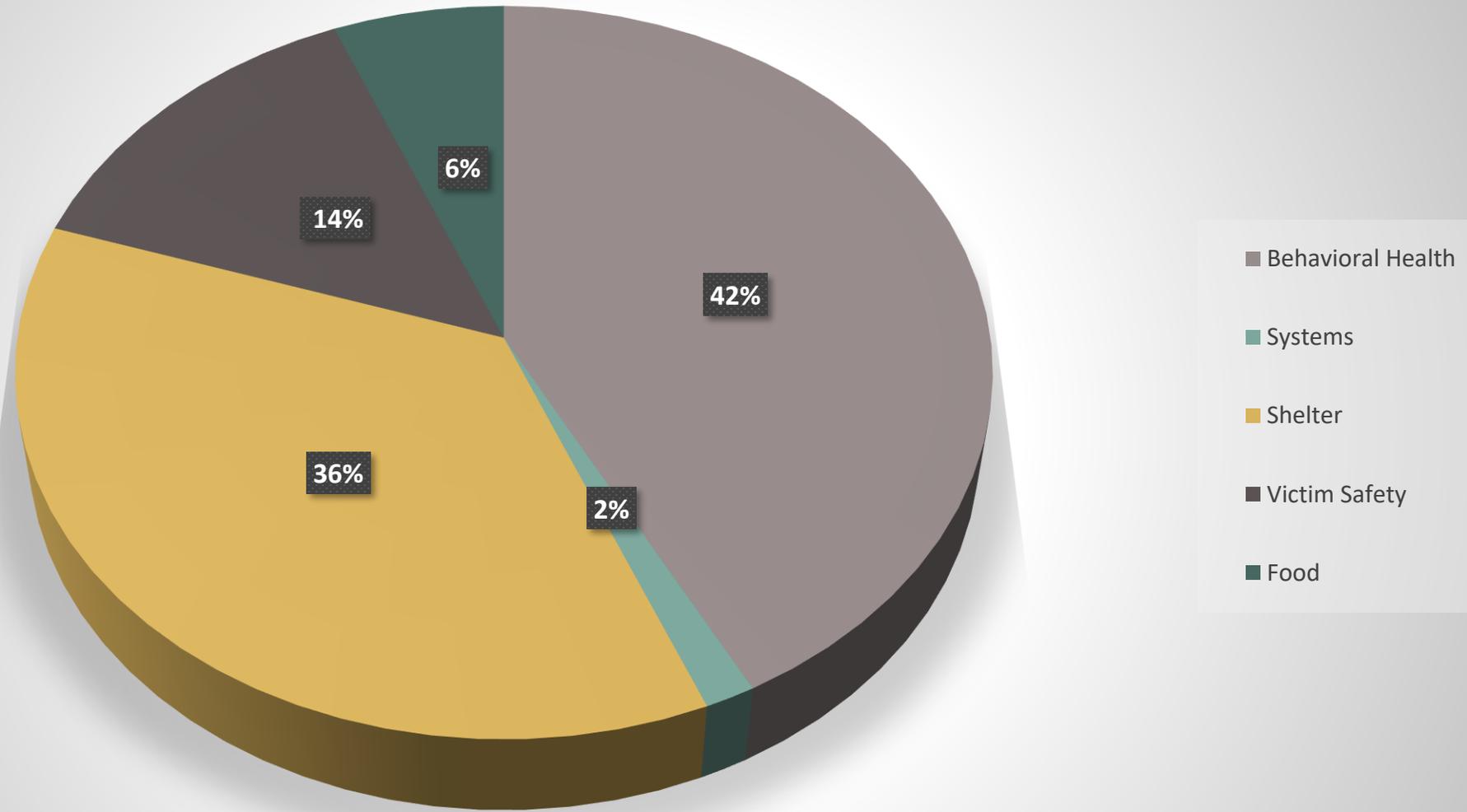
# Mission

Lincoln/Lancaster County Human Services serves as a guide to Lancaster County and the City of Lincoln to respond to human needs in order to achieve the highest level of self-sufficiency, safety, and quality of life possible through a collaborative approach that is expedient and cost effective to Lancaster County citizens.

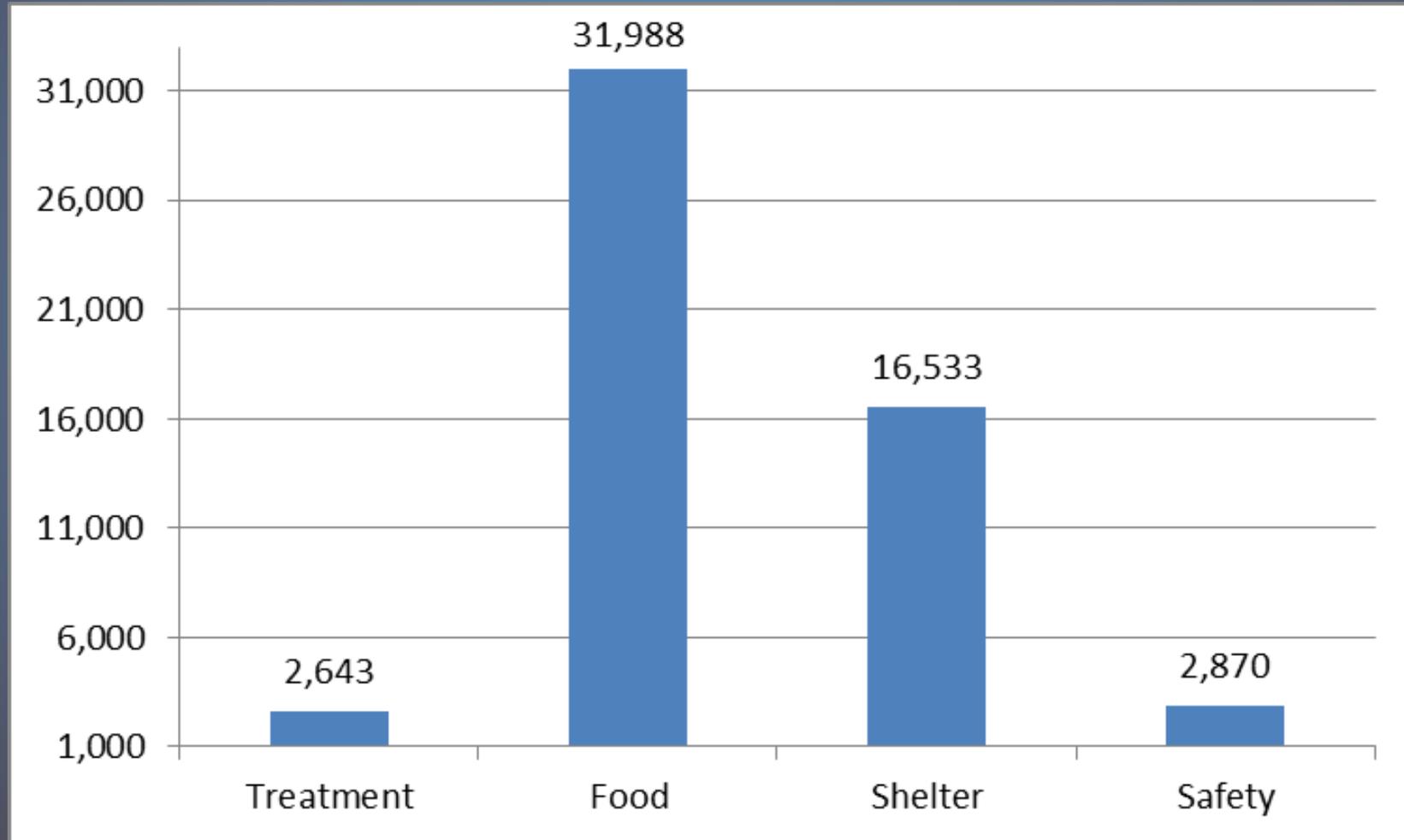
“It was once said that the moral test of government is how that government treats those who are in the dawn of life, the children; those who are in the twilight of life, the elderly; and those who are in the shadows of life, the sick, the needy and the handicapped”.

-Hubert H. Humphrey

# Joint Budget Committee



# Number of Unduplicated Clients Served with JBC Funding

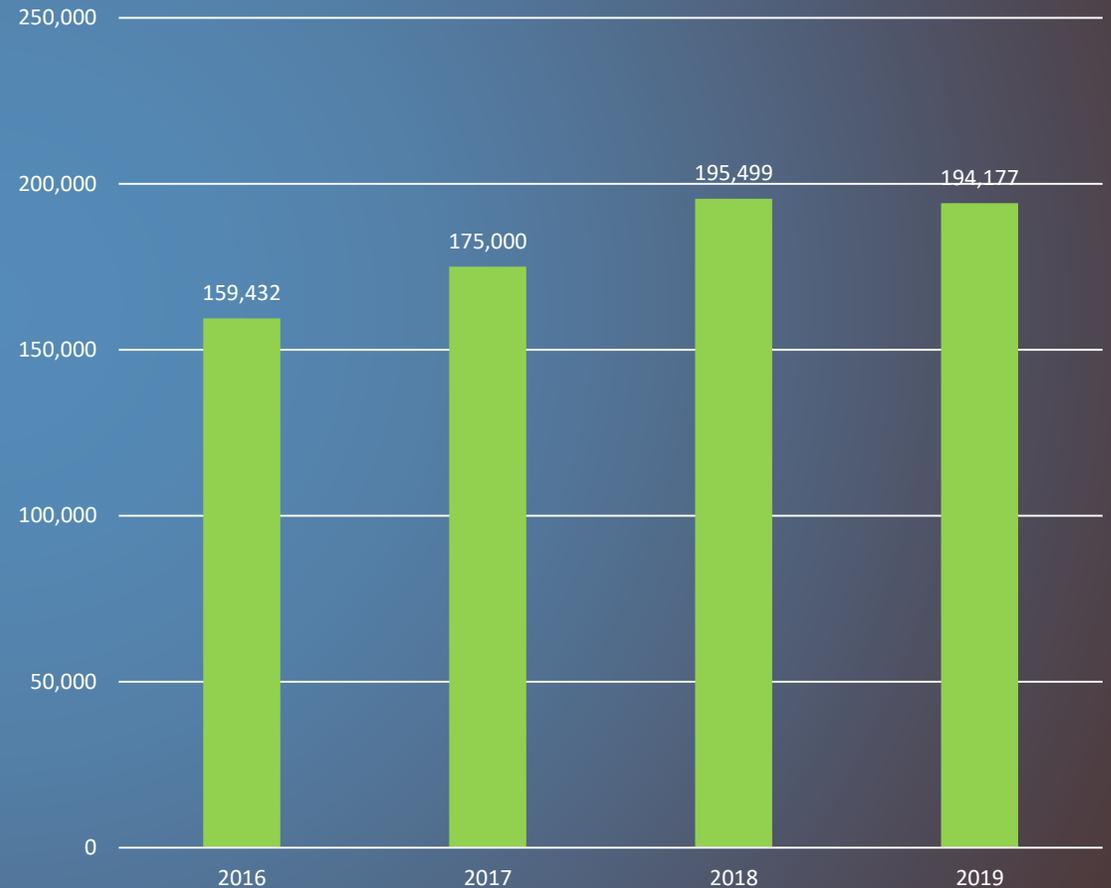


# JBC Funding History



# Keno

- The City and County each contribute 5% of their respective share of Keno lottery proceeds to the Keno Human Services Prevention Fund to be used for community betterment purposes
- Priority Areas are: Problem Gambling Prevention, Family Violence, Behavioral Health, Early Childhood and Youth Development, Basic Needs/Self Sufficiency, and New Americans Programs



# Grant Writing and Administration

- Grants Written & Awarded

- State \$1,062,608
- Federal \$1,148,644
- 40 Contracts

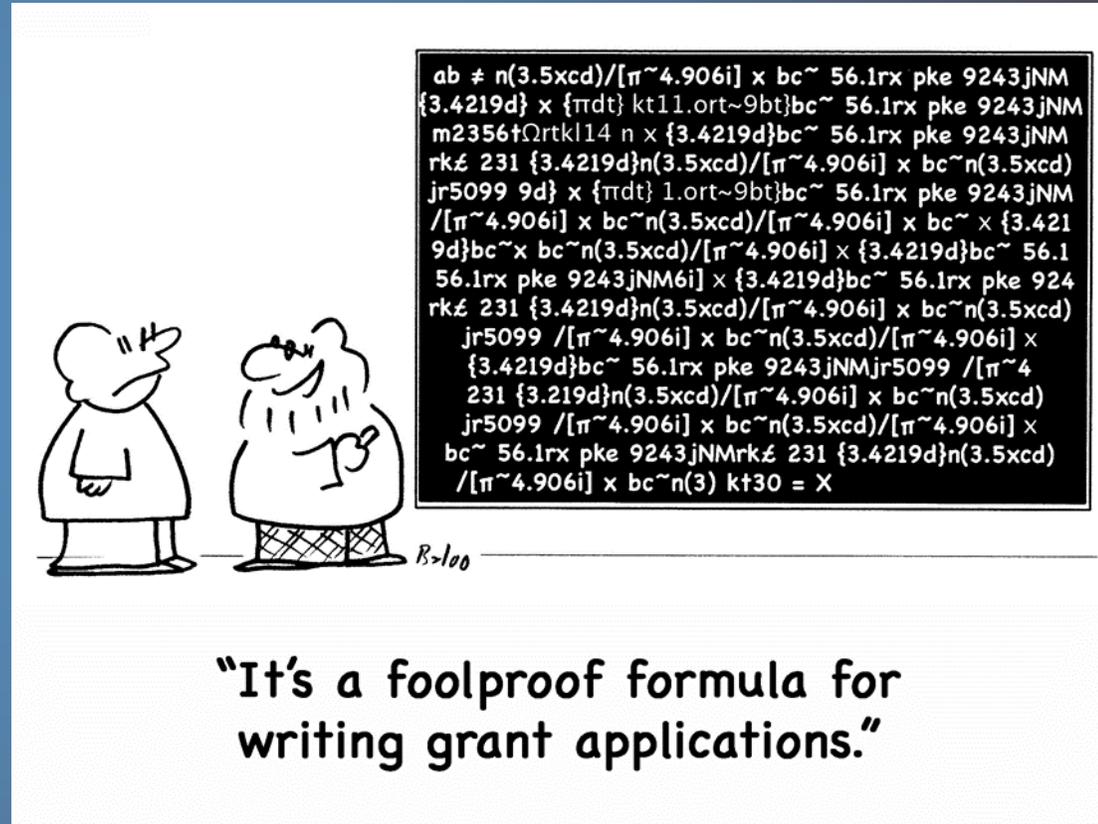
- County Funds Awarded

- JBC \$1,214,162
  - 18 Contracts
- JJPF \$400,000
  - 17 Contracts

- City Funds Awarded

- JBC \$530,000
  - 10 Contracts
- Keno\* \$194,177
  - 18 Contracts

\*Keno is City/County Funds Administered through City Contracts



# Community Outreach/Committees

- Region V Behavioral Health Advisory Committee
- New Americans Taskforce
  - Lincoln Unites
  - Skilled Immigrant Program
- Funders' Group
- Homeless Coalition
- Joint Budget Committee
- Keno Prevention Committee
- Cause Collective
- Prosper Lincoln
- Juvenile Justice Review Committee
- Reducing Racial & Ethnic Disparities
- Nebraska Crime Commission Grant and Community Planning Committee
- Steering Committee
- Community Action Program Committee
- Justice Council
- General Assistance Monitoring Committee
- Plus more Committees and Agency Site Visits. . .

# Direct Services

Early Assessments

Facilitation and Data Collection for Disproportionate Minority Contact Committee

Case Manage Clients on General Assistance

Supervision of Pre-Adjudicated Youth

Facilitation of Systems Meetings & Coordination

Provide Assistance to Non-Profit Agencies

Coordination of Operation Tipping Point with LPD

Determine Eligibility of Applicants for General Assistance

Participate in a Variety of Community Initiatives

Administer School Based Diversion Programs

Screen for Cremation Assistance

Educate and Provide Input on Local and State Initiatives

Coordination of Truancy Diversion Program

Work with Medicaid for Reimbursement of Services

Grant Administration

# Juvenile Justice Targeted Interventions

Early Assessment

Truancy Diversion

School Based Diversion

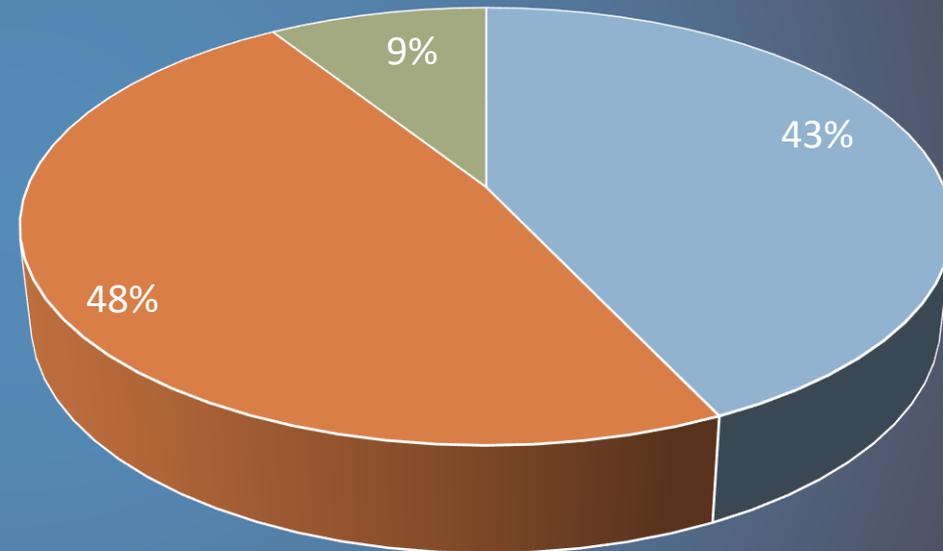
Diversion & Intensive Diversion

# Early Assessment

632 out of 588 families referred completed Assessments (93%)



## Outcomes

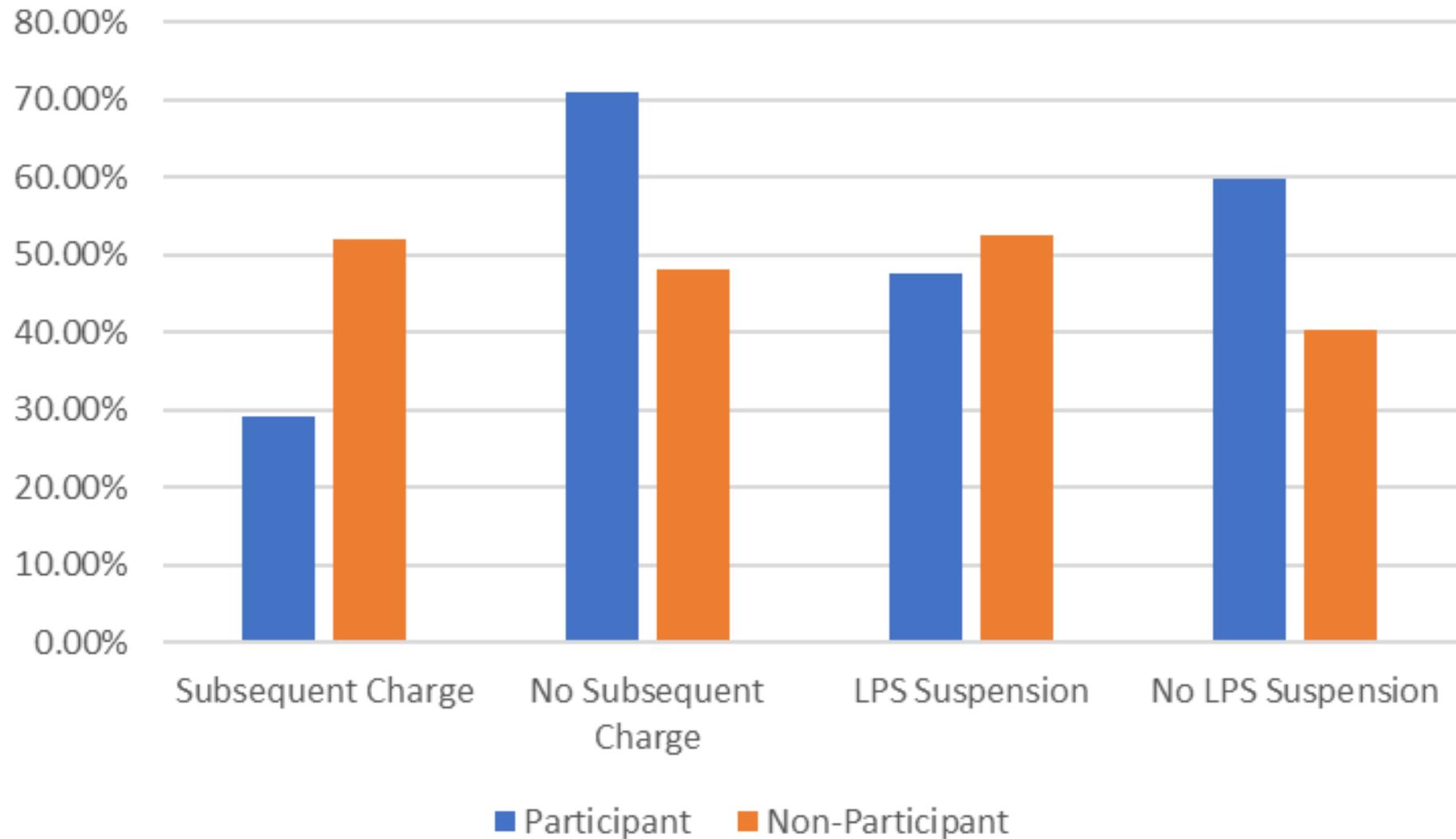


□ No Charged   □ Juvneile Diversion   □ Filed

# Mean days (and standard deviations) between referral and Assessment processing stages

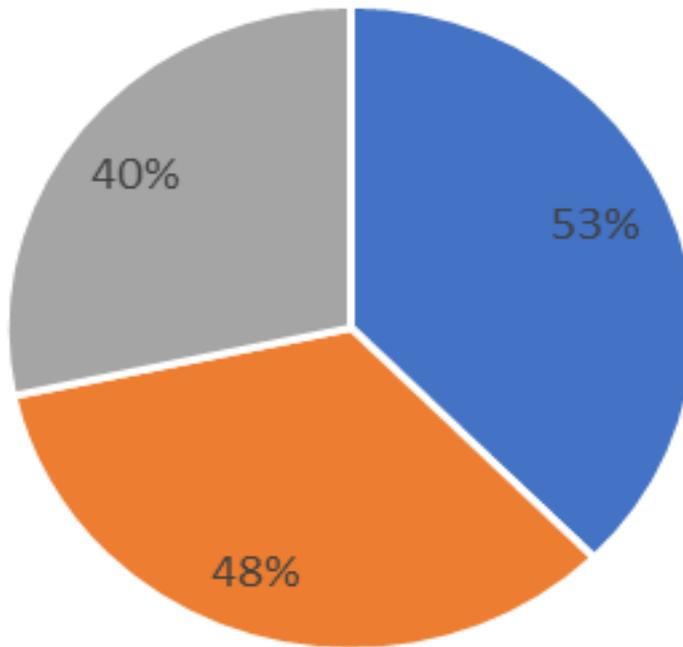
Assessment Case Processing Times		
	Mean	Standard Deviation
LPD referral to County Attorney Notice	7.54	26.57
CA Notice to Assessment Referral	6.20	21.80
Assessment referral to Intake	3.05	7.09
Intake to Discharge	21.88	20.00
LPD referral to Discharge	33.86	30.85

# RESTORE



# RESTORE

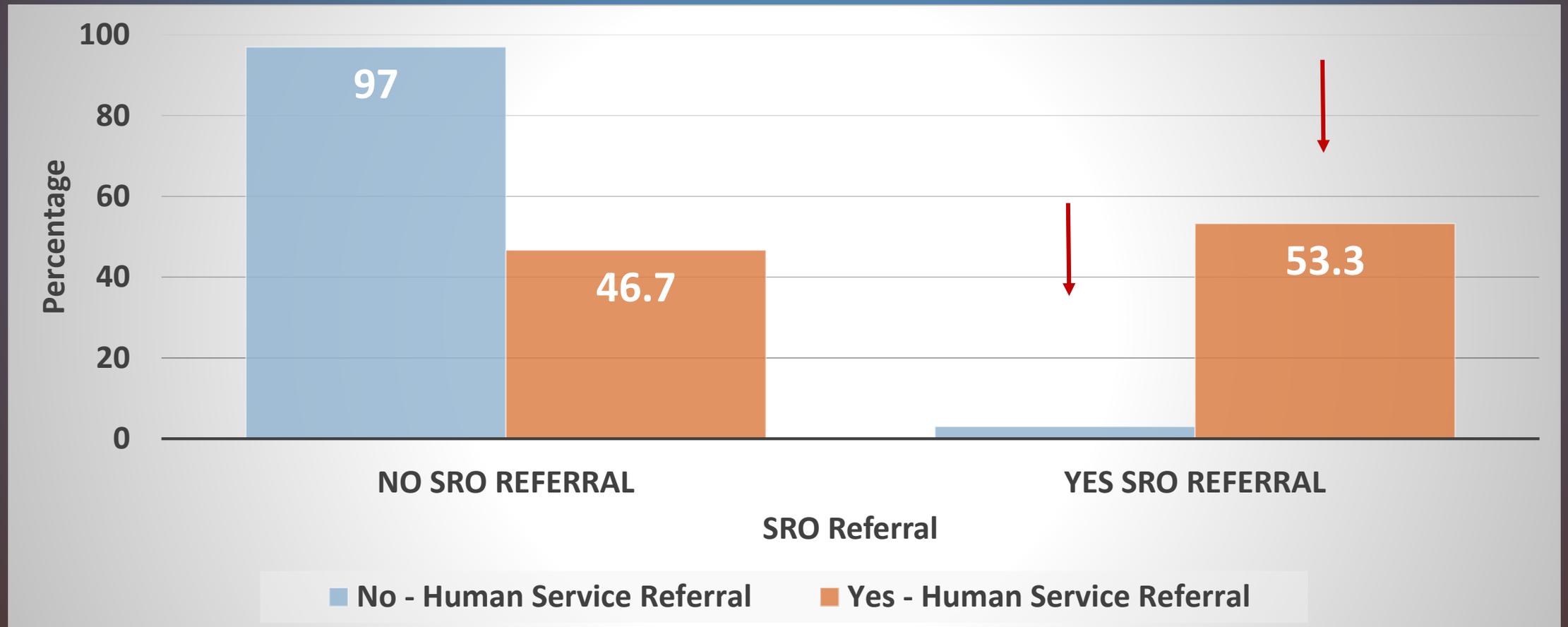
## Minority Youth Referred to Programming



■ RESTORE ■ SAMI ■ Diversion

# When there is an SRO referral, the incident is likely to be sent to Human Services (e.g. SAMI or RESTORE)

$\chi^2(1) = 330.41, p = 0.00^*$



# Mean days (and standard deviations) between referral and RESTORE processing stages

Restore Case Processing Times		
	Mean	Standard Deviation
LPD Referral to County Attorney Notice	3.44	4.50
CA Notice to Restore Referral	1.92	2.15
Restore Referral to Intake	10.59	10.67
Intake to Discharge	39.22	12.81
LPD Referral to Discharge	54.67	15.36

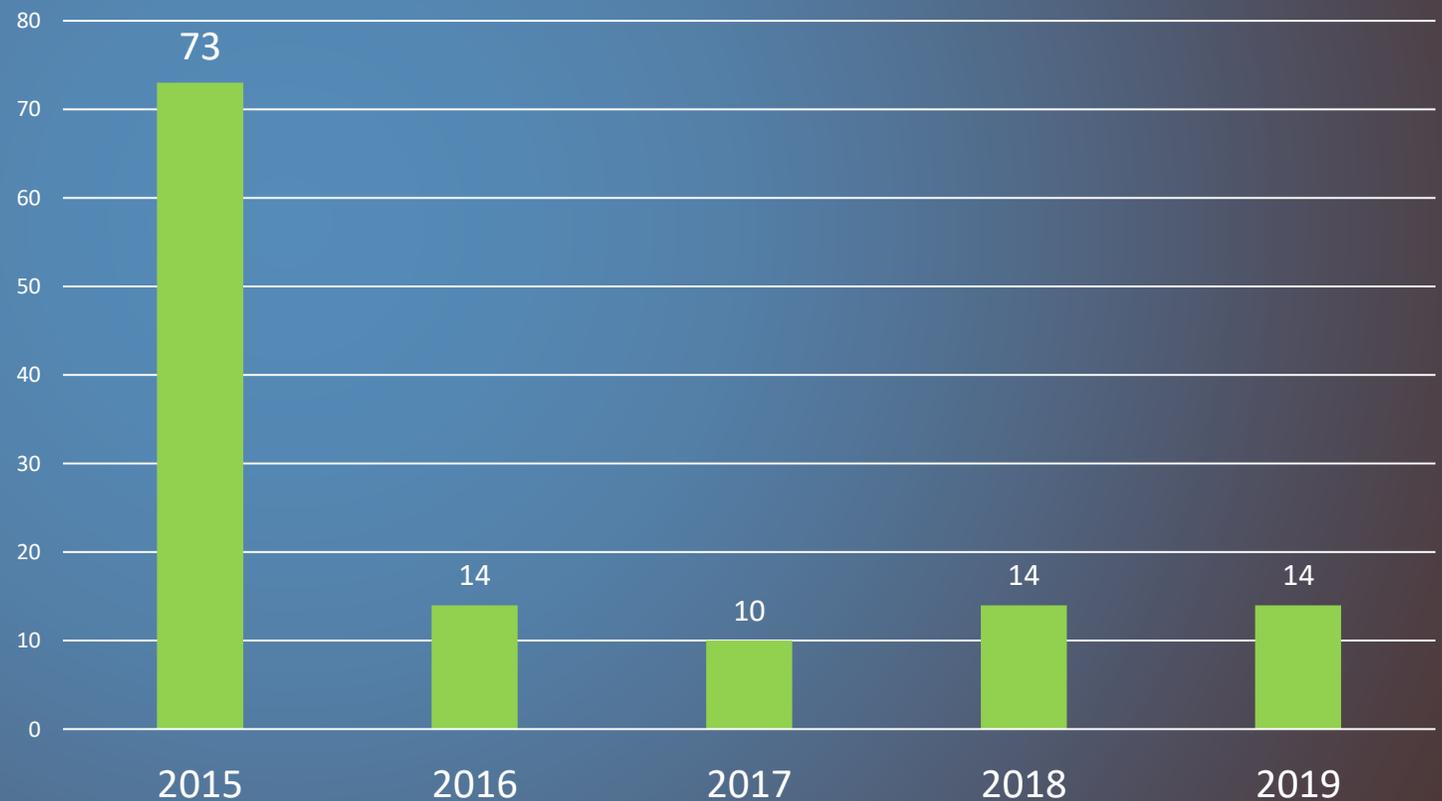
# Mean days (and standard deviations) between referral and SAMI processing stages

SAMI Case Processing Times		
	Mean	Standard Deviation
LPD to County Attorney Notice	3.24	7.08
CA Notice to SAMI Referral	2.34	6.76
SAMI Referral to Discharge	12.07	15.57
LPD Offense to Discharge	17.55	18.07

# Diversion

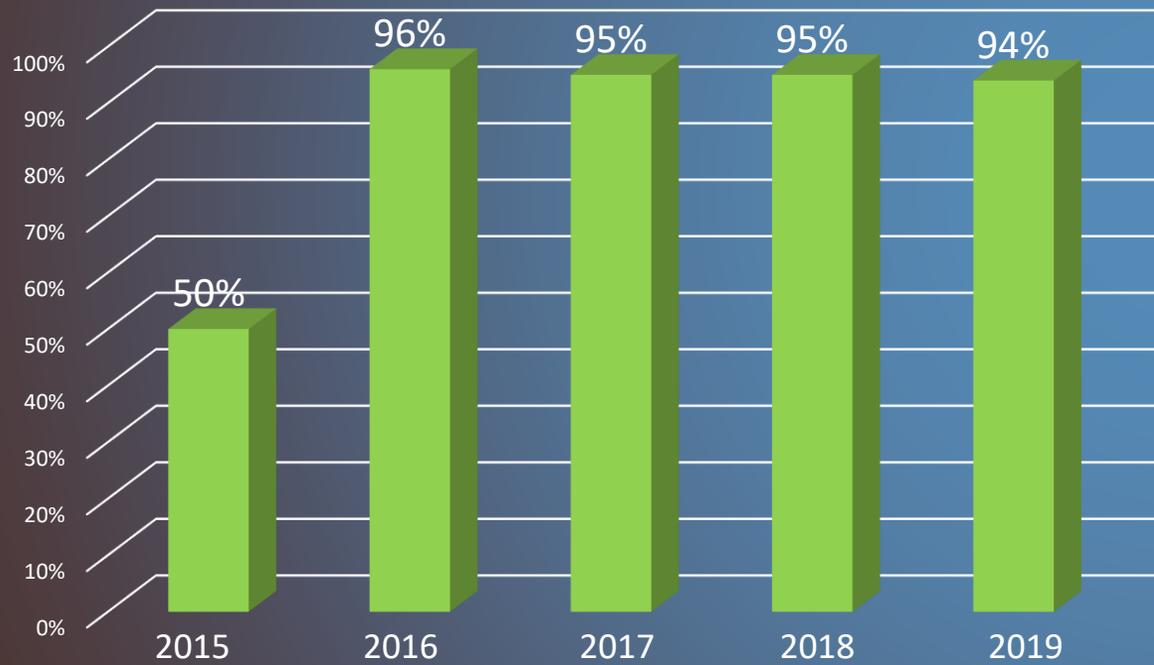
- Fee Reduced by over 50%
- Community Partnerships
- On-line Courses
- Higher Risk Youth on Diversion
- 2016 – 542 youth enrolled
- 2017 – 337
- 2018 – 298
- 2019 - 307

Days from Referral to Case Plan Signed

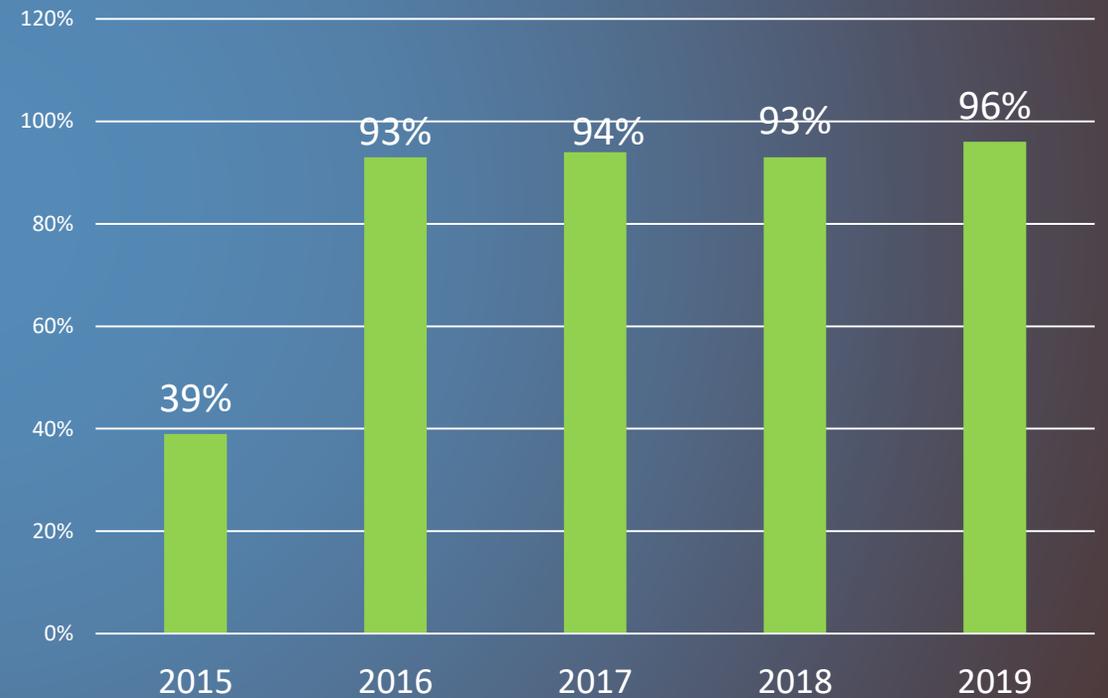


# Juvenile Diversion Enrollment

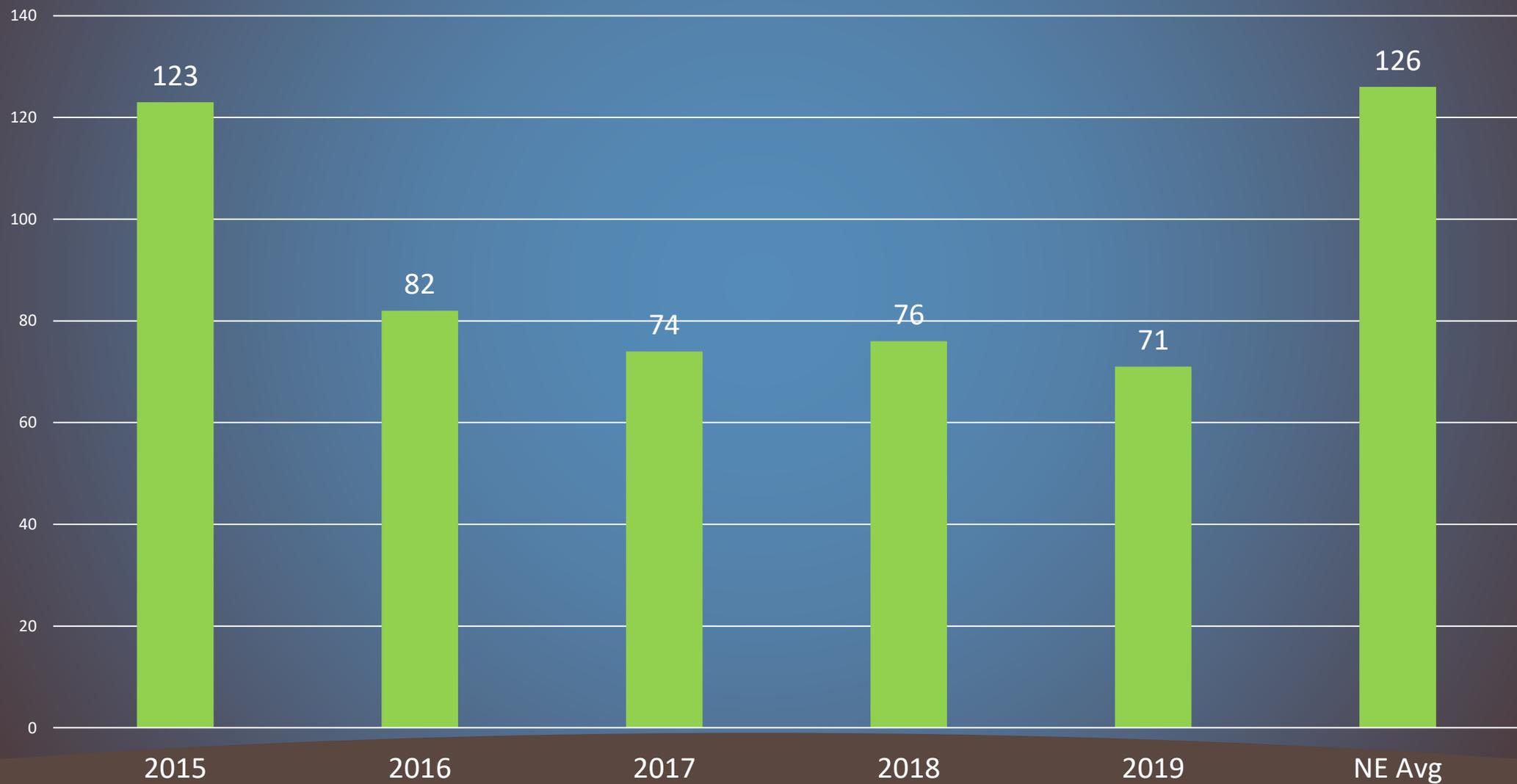
## Overall Enrollment



## Minority Enrollment



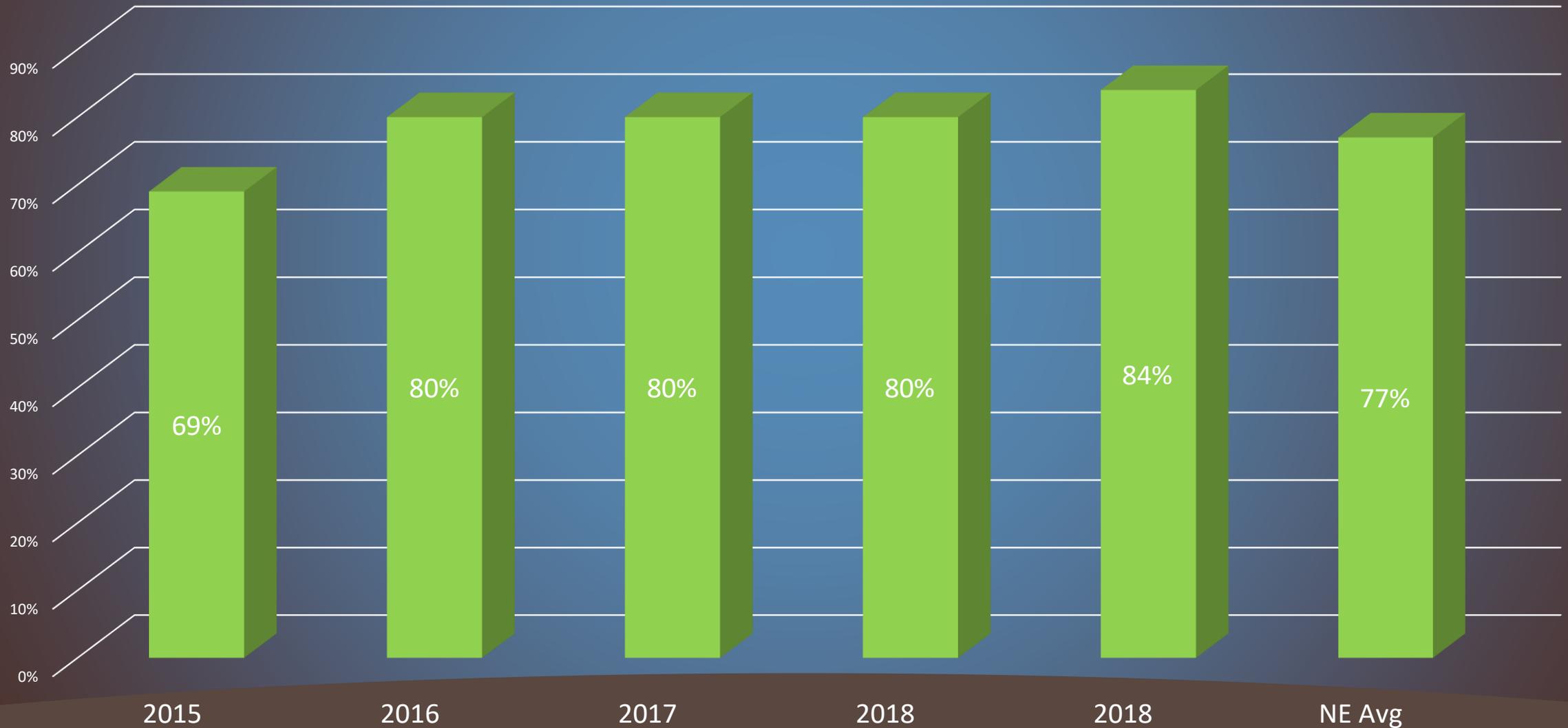
# Days in Juvenile Diversion



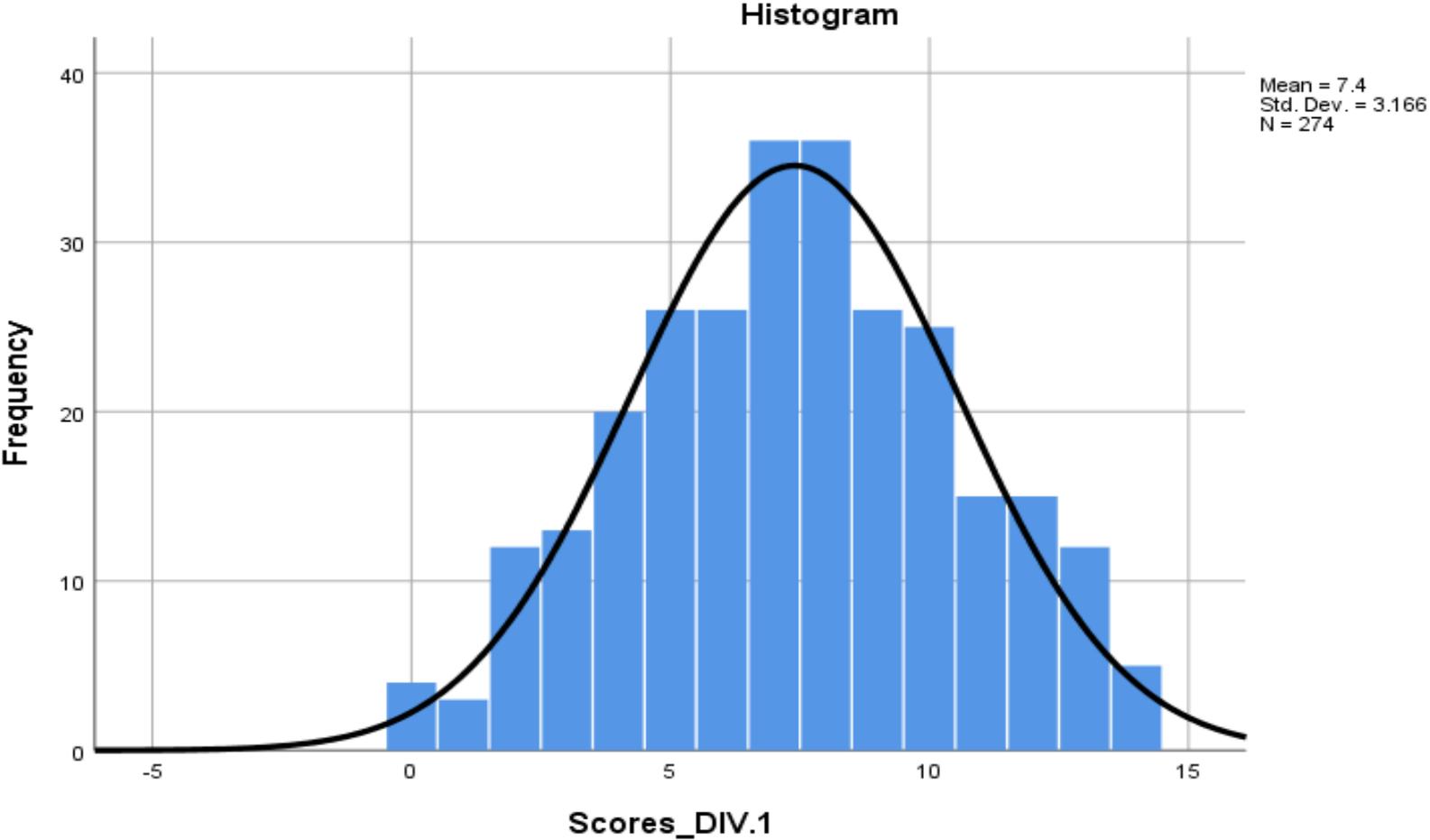
# Mean days (and standard deviations) between referral and Diversion processing stages

Diversion Case Processing Times		
	Mean	Standard Deviation
LPD referral to County Attorney Notice	7.65	25.02
CA Notice to Diversion Referral	23.00	27.54
Diversion Referral to Enrollment	13.50	49.99
Enrollment to Discharge	90.10	43.96
LPD referral to Discharge	116.71	52.87

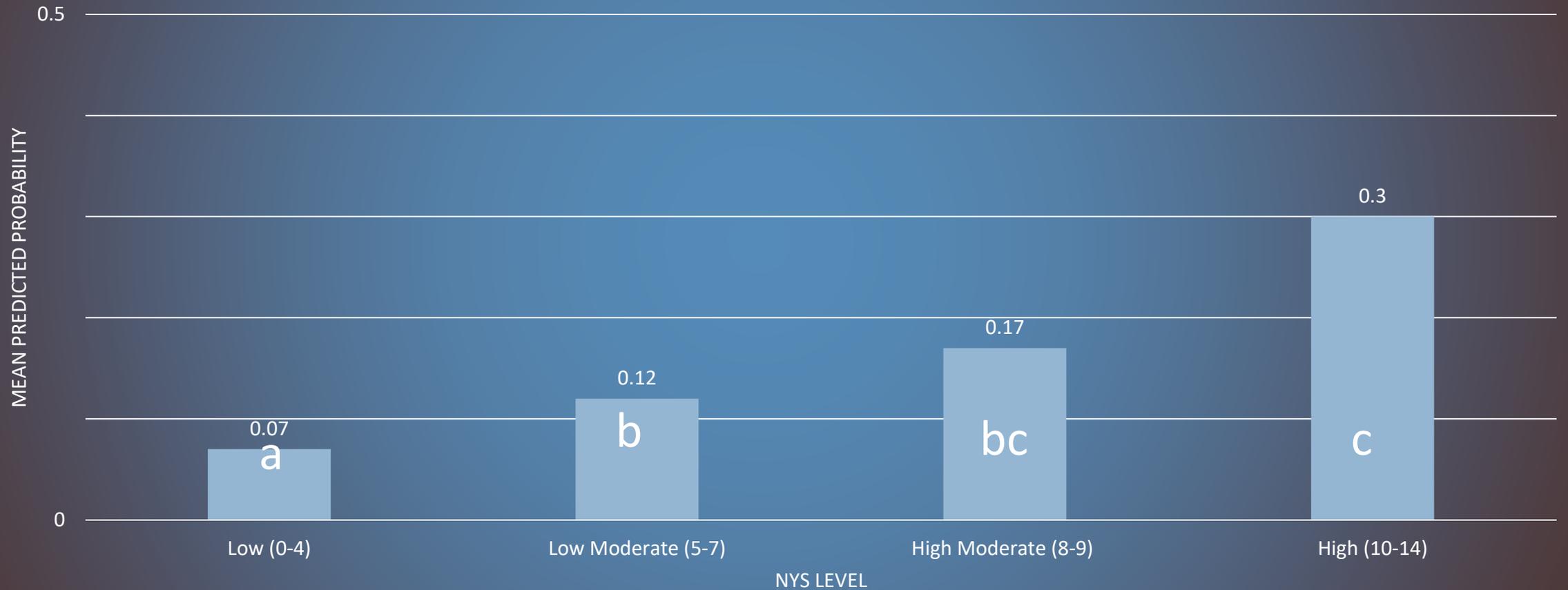
# Successful Discharges from Juvenile Diversion



# Assessment Results: NYS Score for Diverted Youth Distribution (Mean = 7.4)

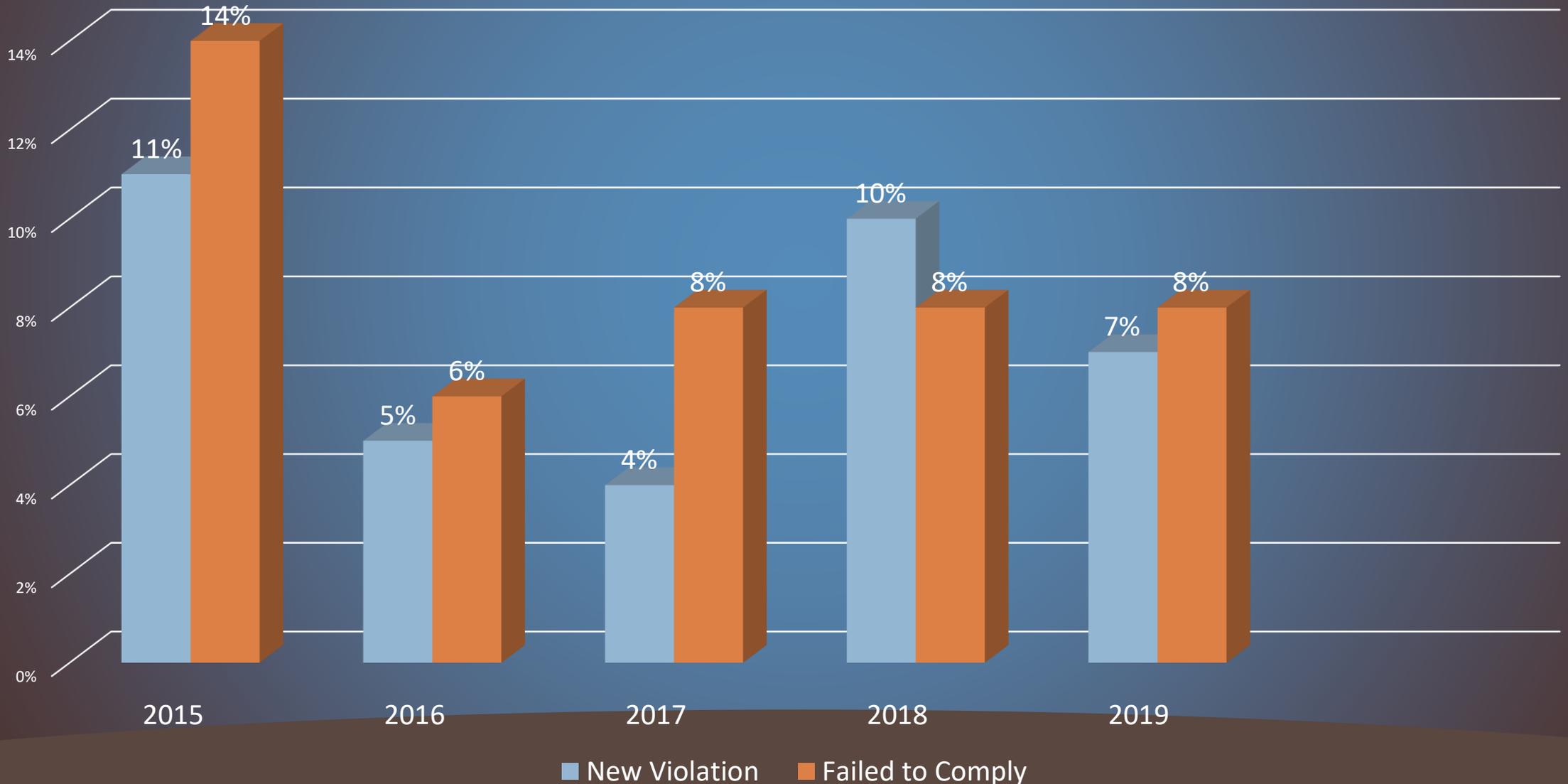


# Mean Probability Of Failure At Each NYS Level (N=236) $\chi^2 (3) = 12.30, p = .006$

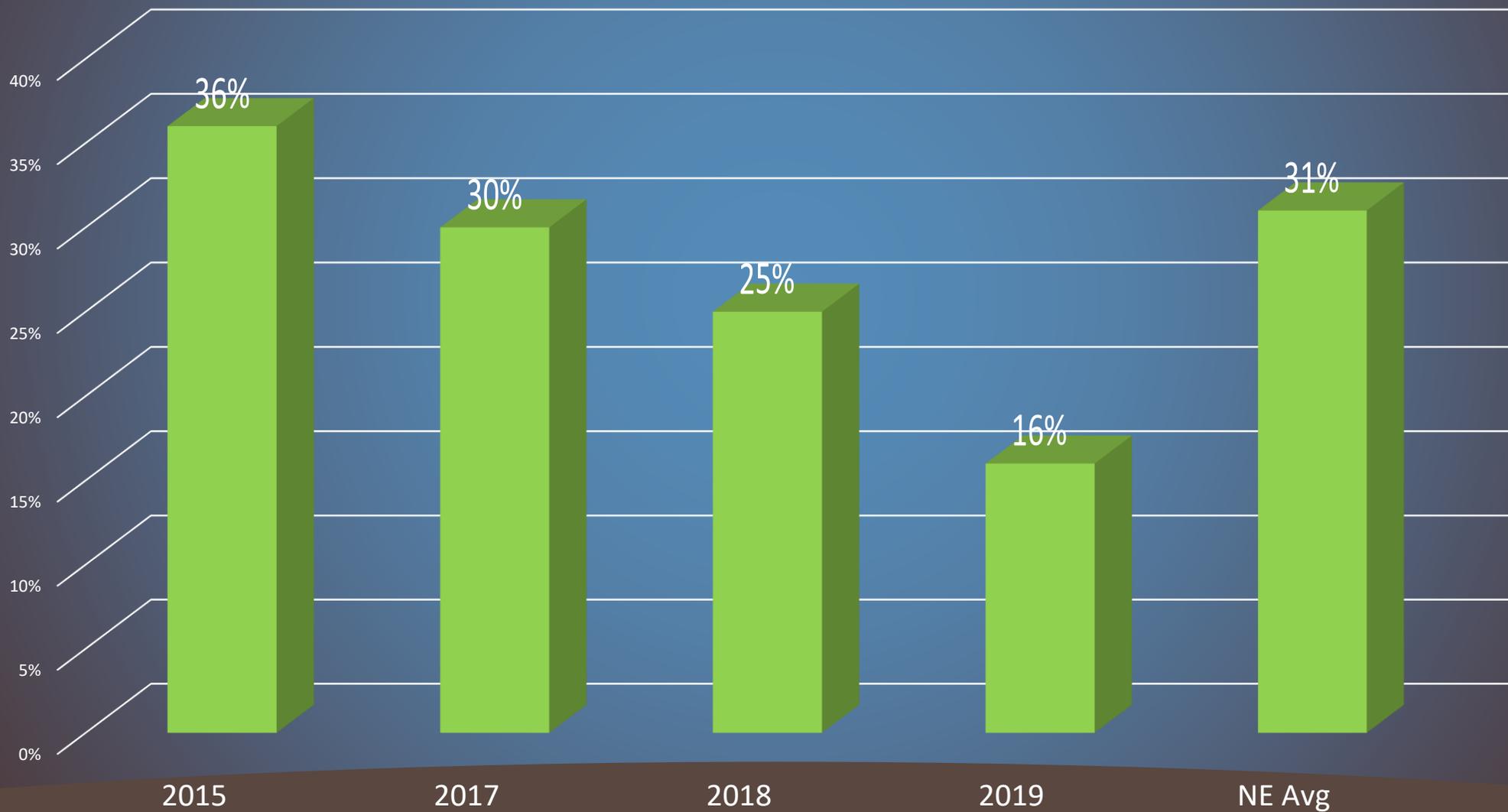


Note: Means sharing letters are not different

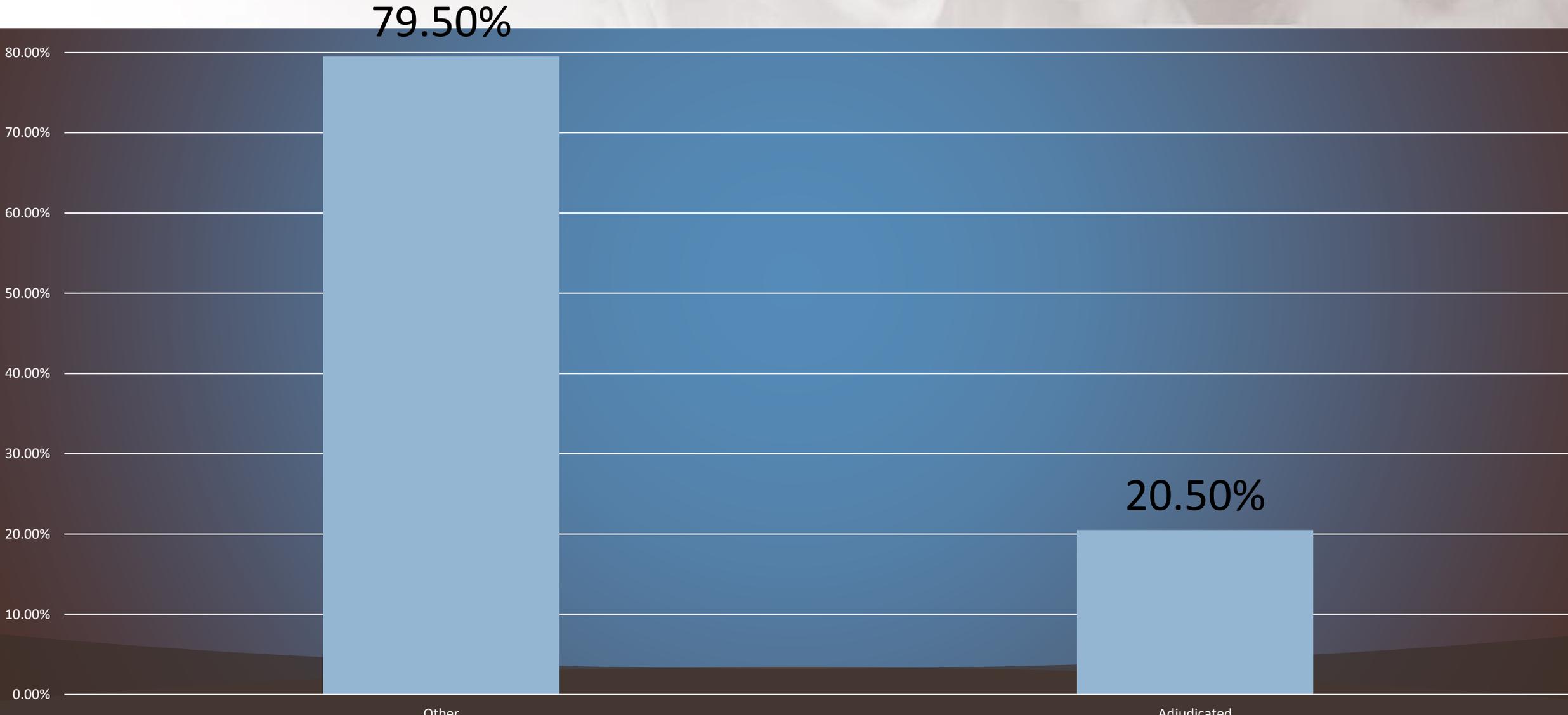
# Unsuccessful Discharges



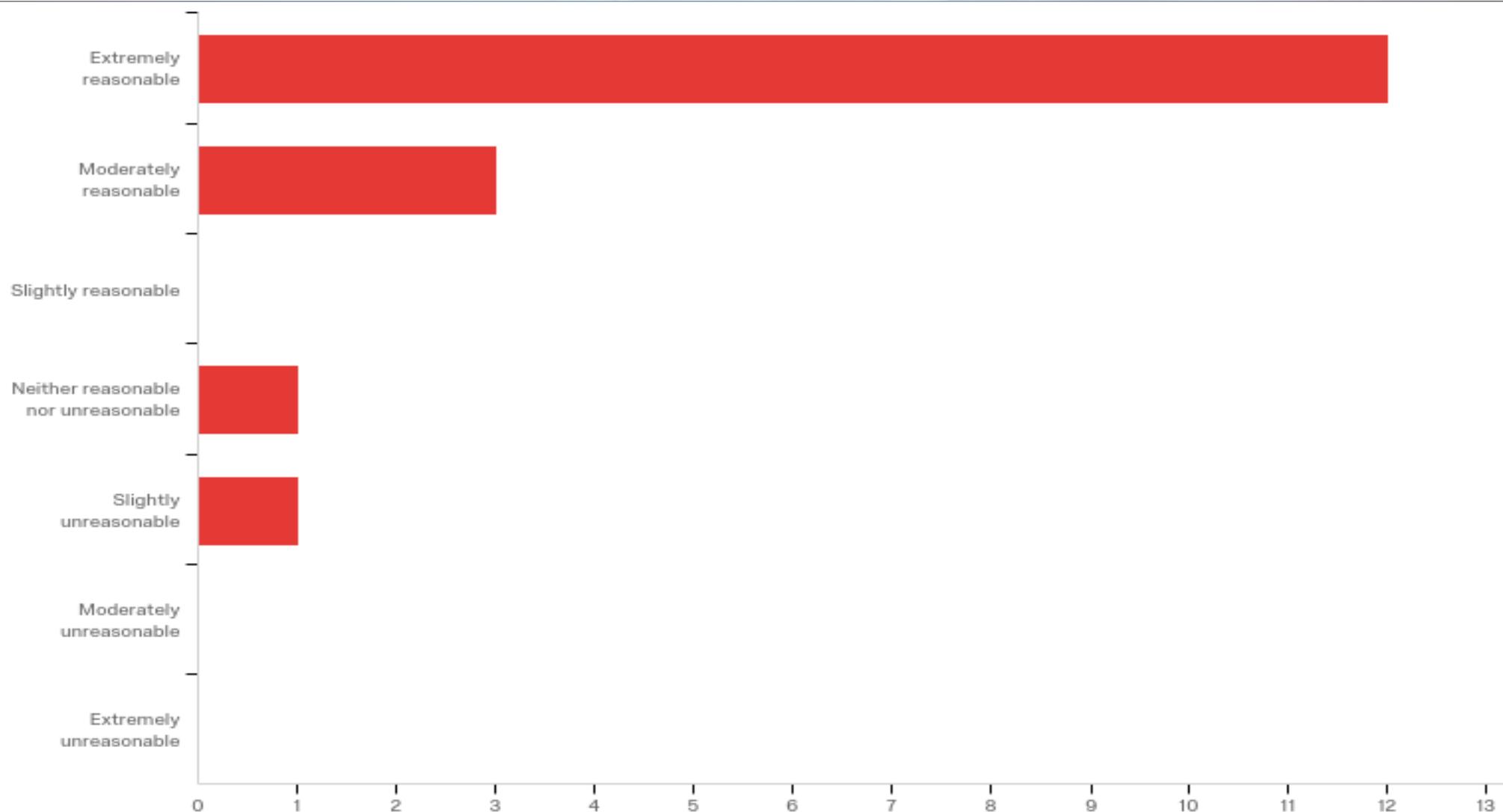
# Diversion Recidivism Rate



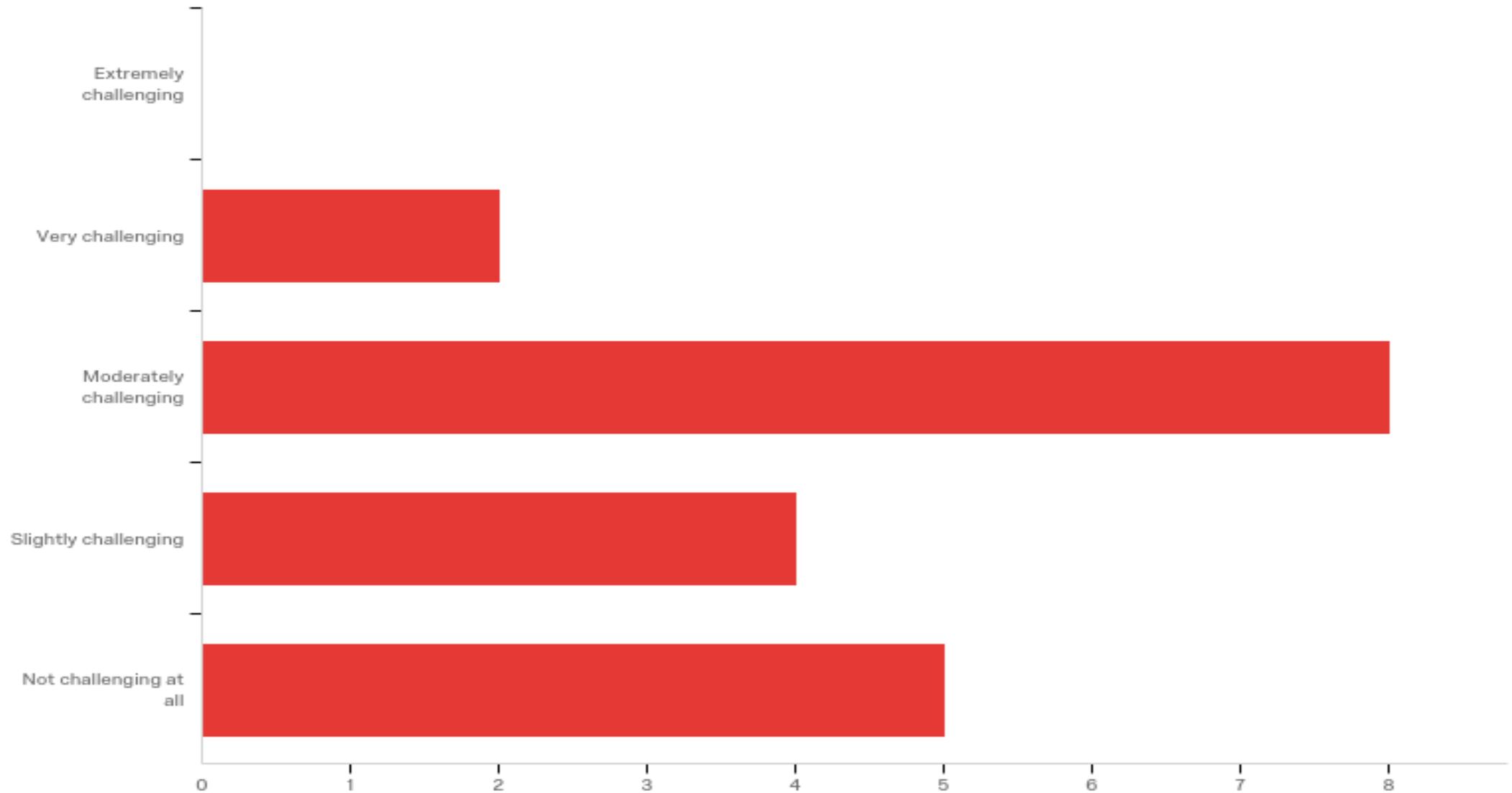
# Court Outcome



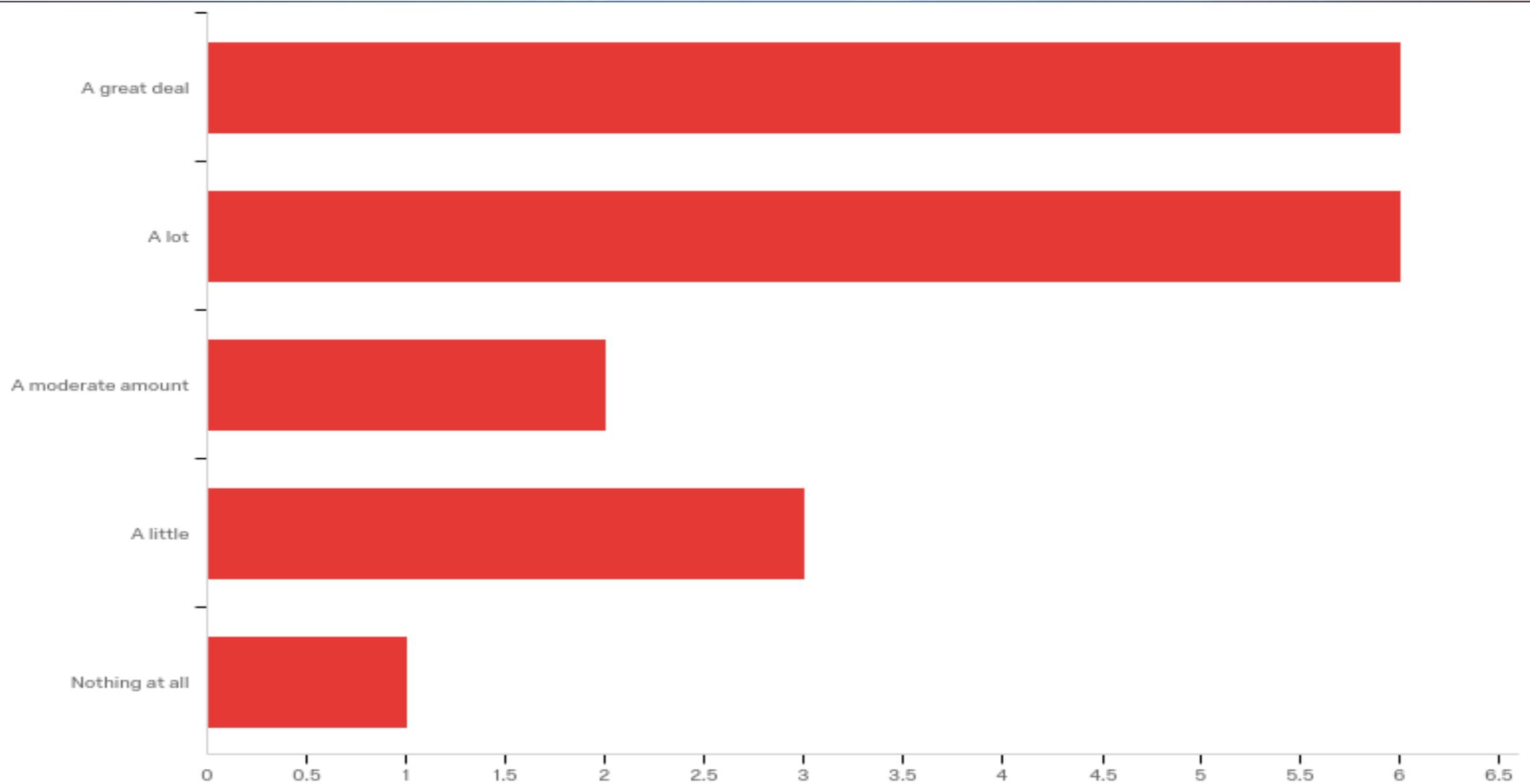
# How reasonable or unreasonable were the Diversion Case Worker's expectations of your child?



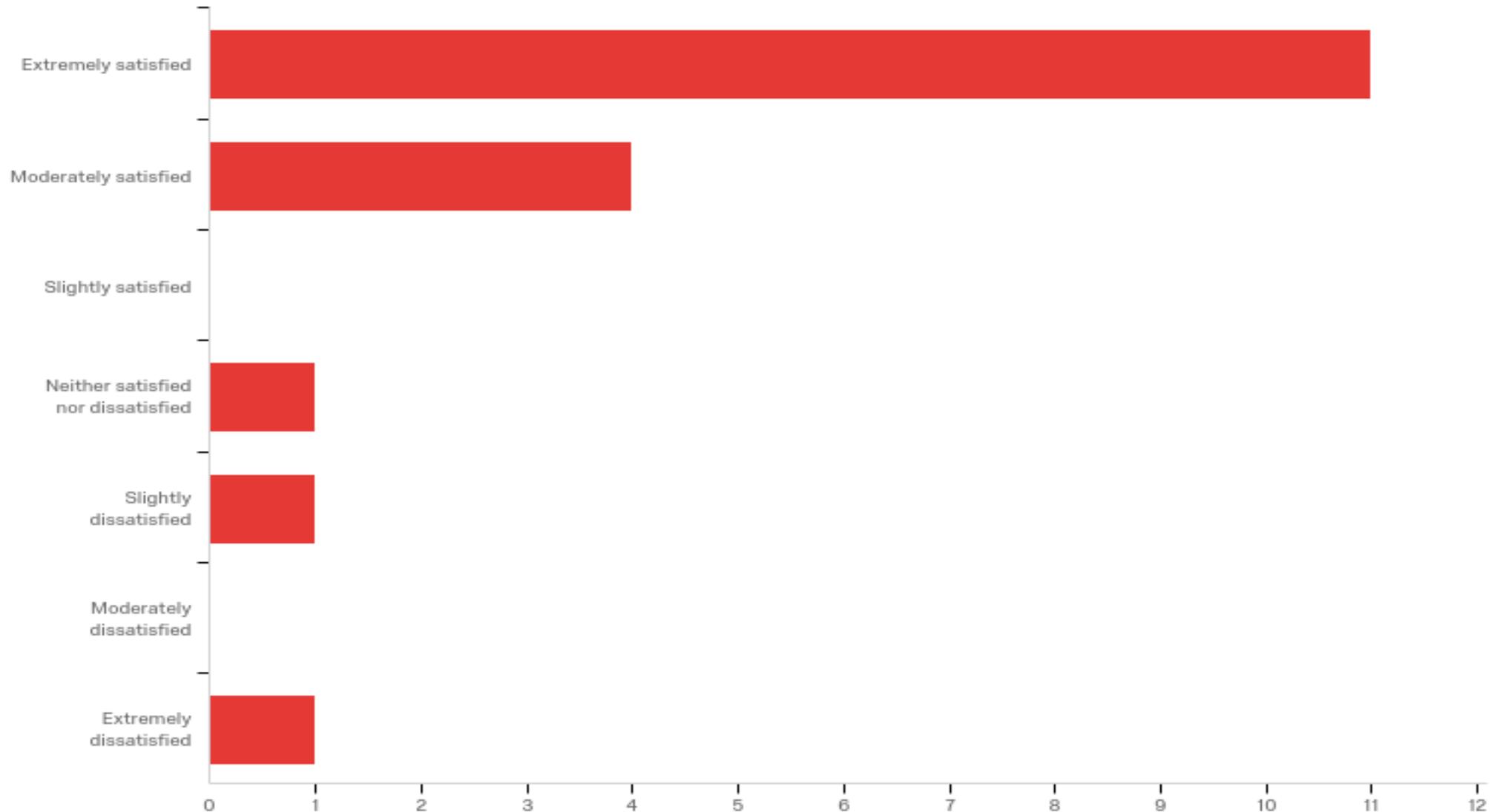
# How challenging was this program for your child?



# How much did your child learn from this program?



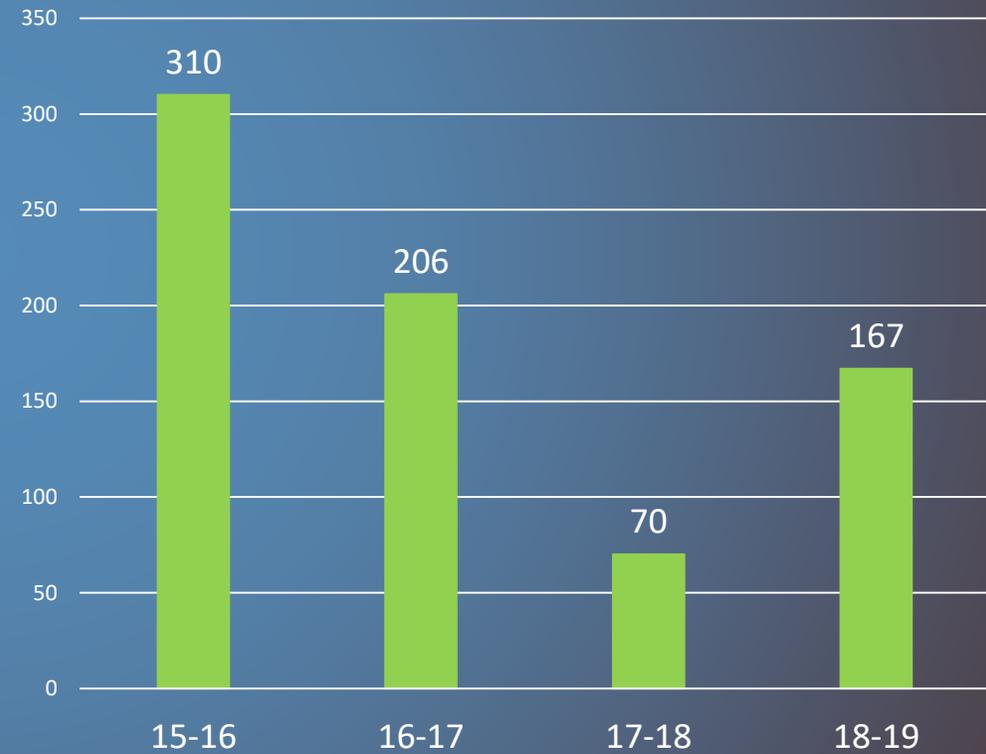
# Overall, how satisfied or dissatisfied were you with Juvenile Diversion?



# Truancy Diversion

- Over 450 participants since 2010  
(approx. 50 per year)
- 4 High Schools
- 43 active students enrolled
- UNL evaluation
- Adding Lincoln East 20-21
- Adding Middle School Circles 20-21

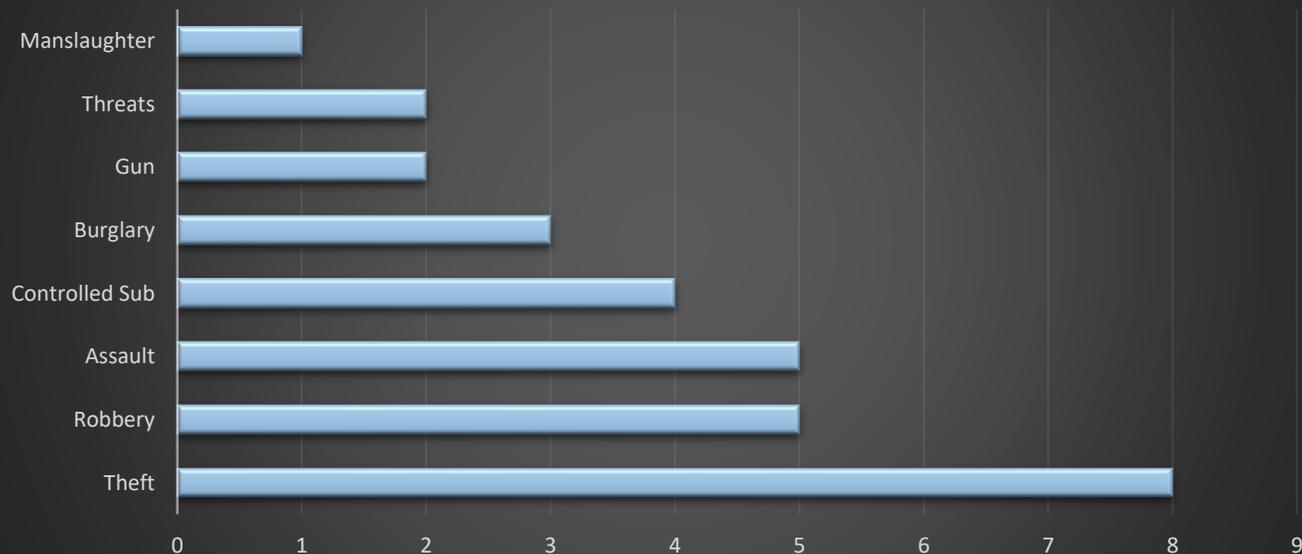
Truancy Filings



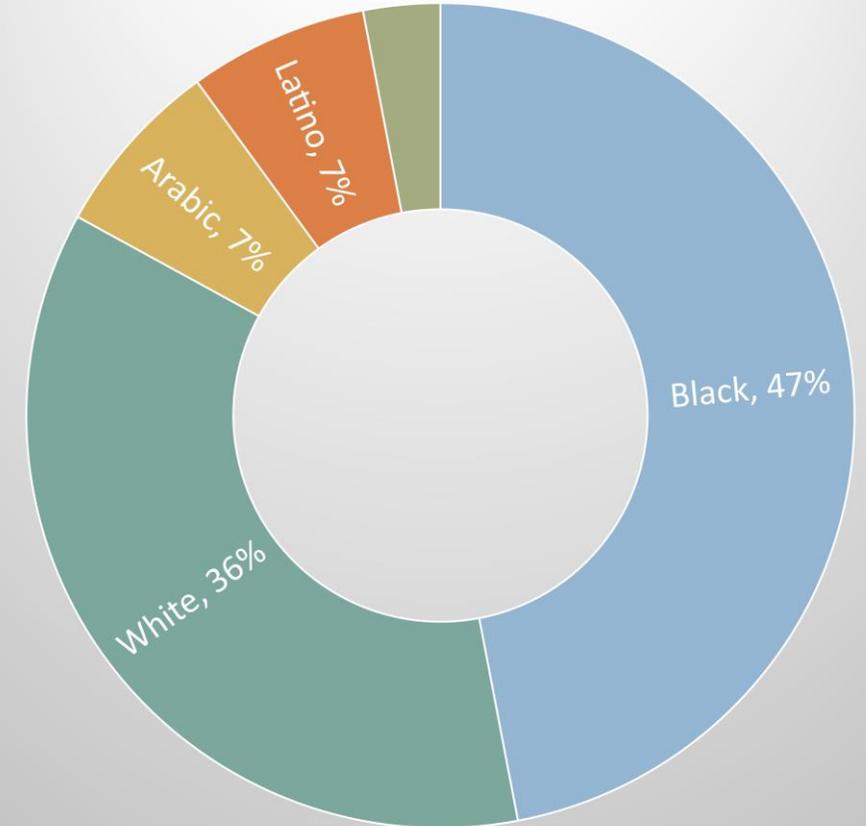
# Pre-Adjudicated Services

- 87% did not receive new law violations and appeared in court
  - Average time on supervision is 22 days
- Of 52 pre-adjudicated youth with a new law violation and a request for detention:
  - 22 were detained (ineligible for PACS)
  - 30 youth supervised through PACS

## Offenses



## Population Breakdown



67% Male

# Warrant Hold Program

- 100% of Youth Attended Court
- 100% Minority Youth
- Average Age is 16 Years
- Partnership with the School
- Home Visits
- Referrals from Judiciary



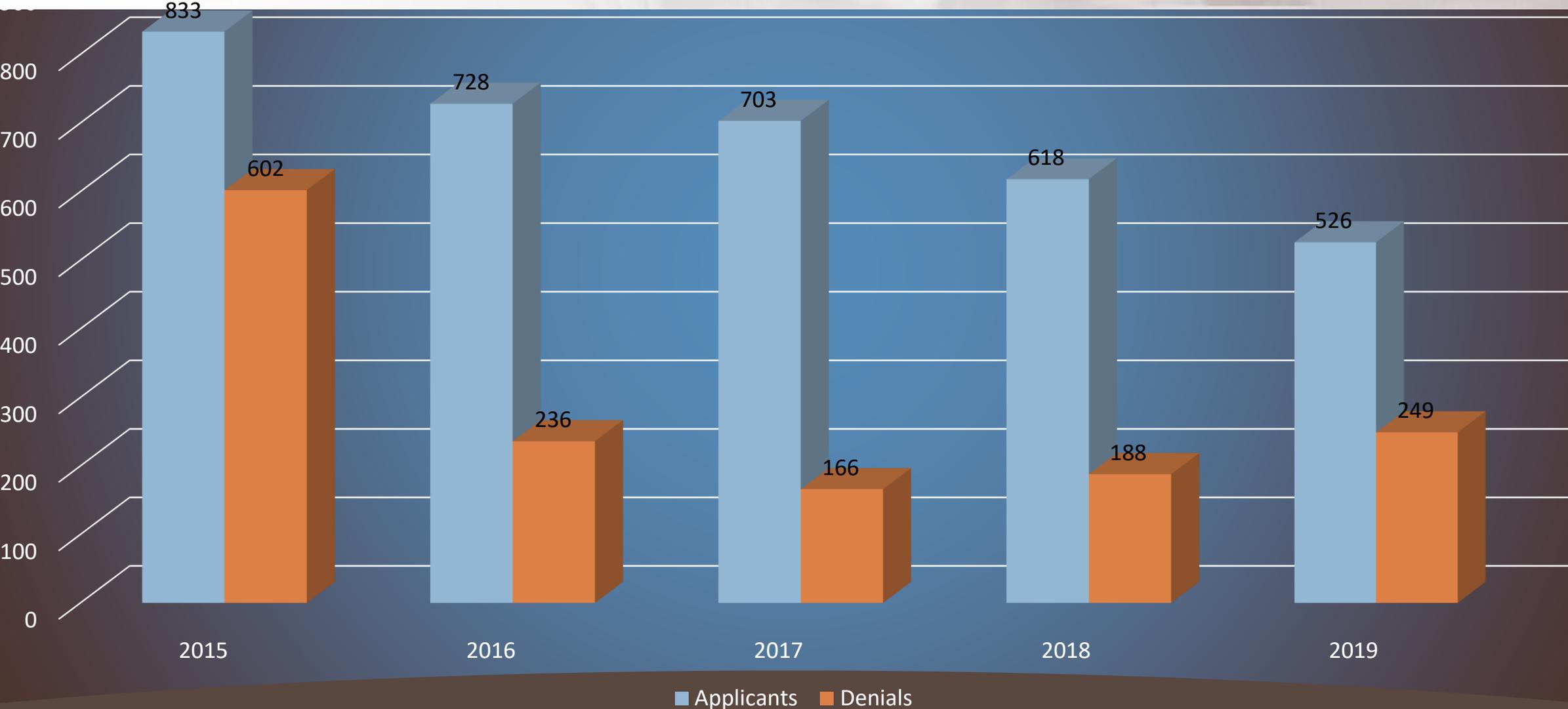
# Operation Tipping Point

Contracted with Nebraska Center for Children, Family, and the Law to help us identify youth at risk of joining gangs. Data reviewed from the Nebraska Risk and Protective Factor Student Survey; Summary Reports for each neighborhood in the City of Lincoln; and the Lincoln Public Schools Annual Statistics to selected targeted schools to partner.

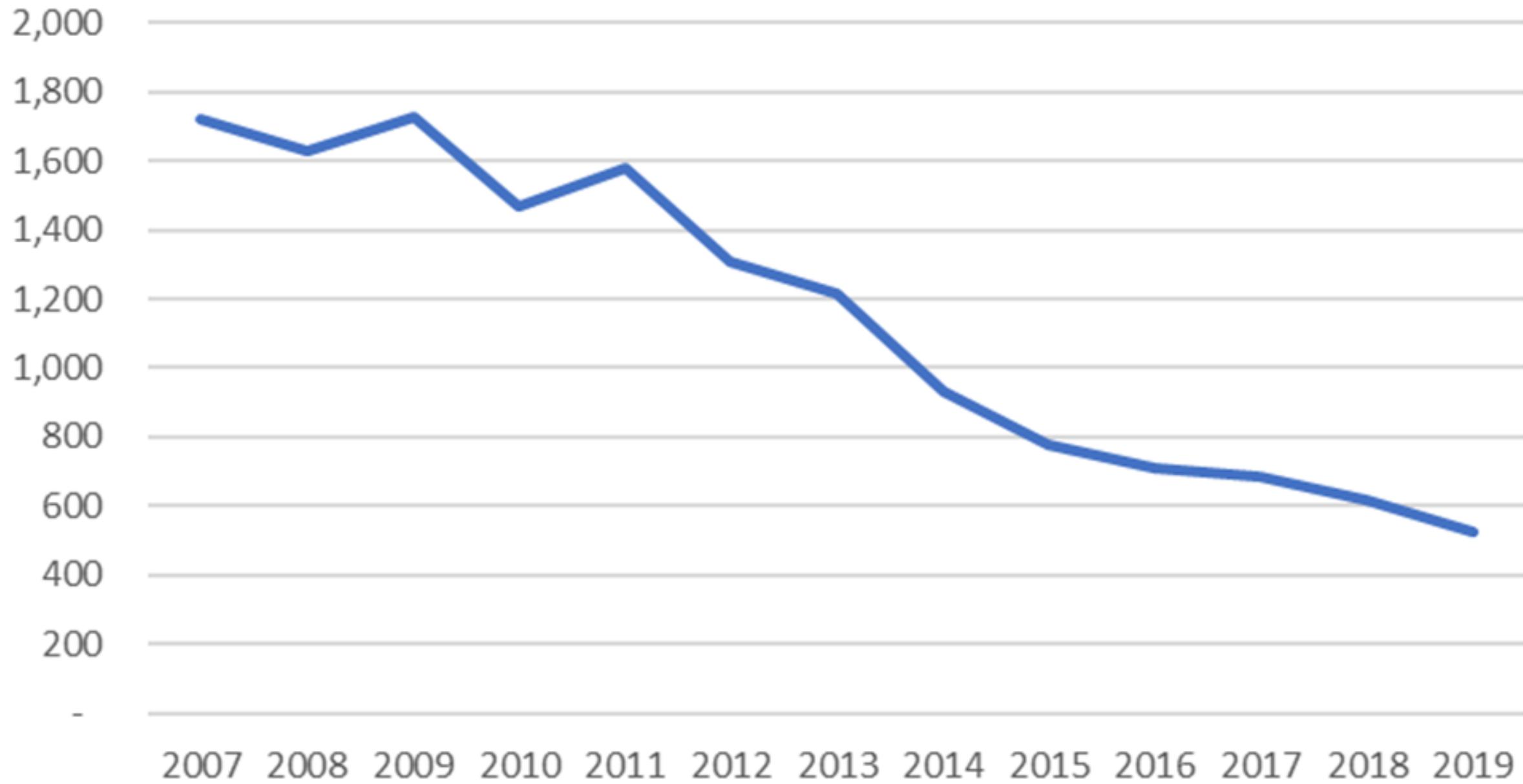
- 76 referrals in 2019
- 73 entered the program
- 24 successful discharges
- 9 unsuccessful discharges



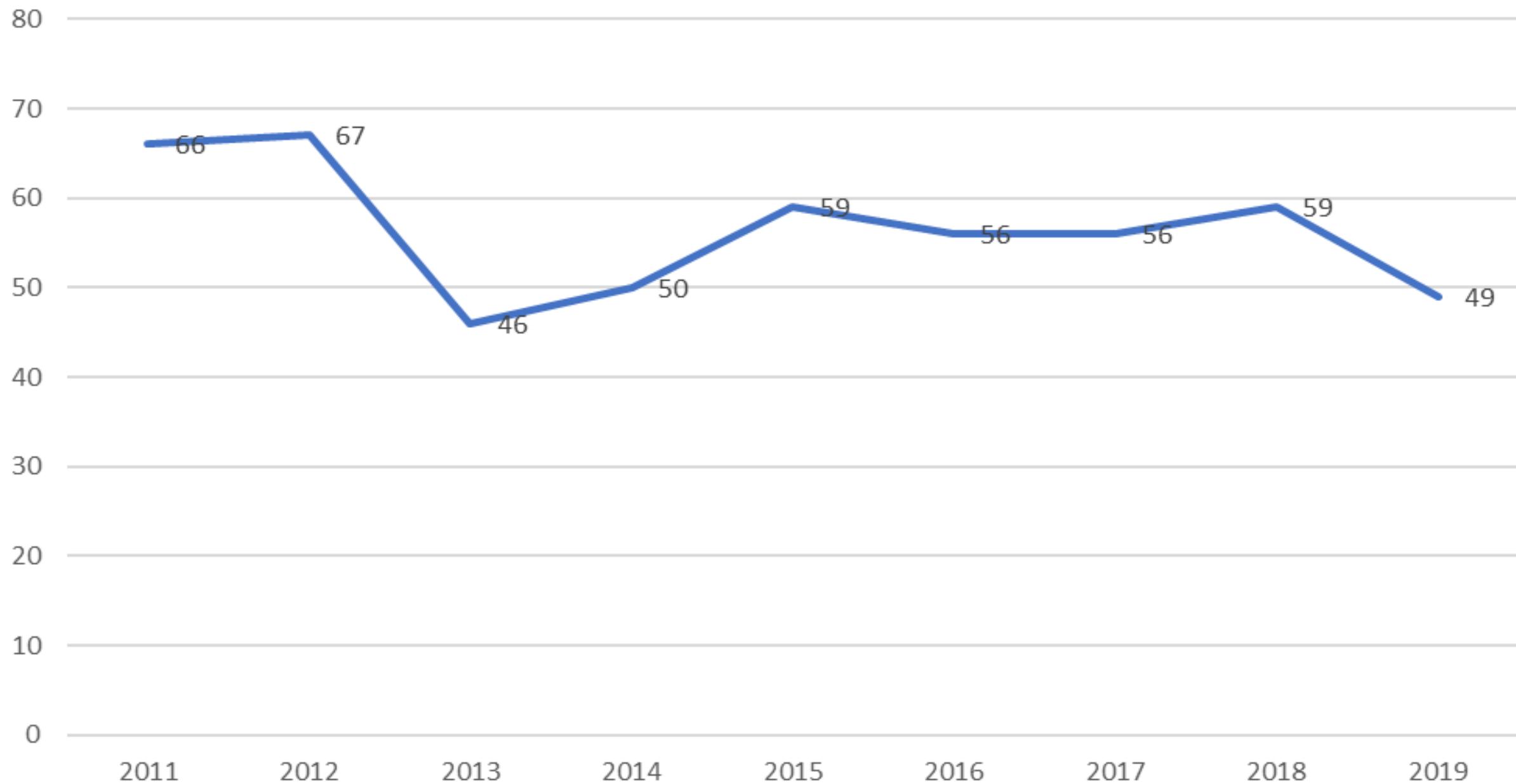
# General Assistance Clients



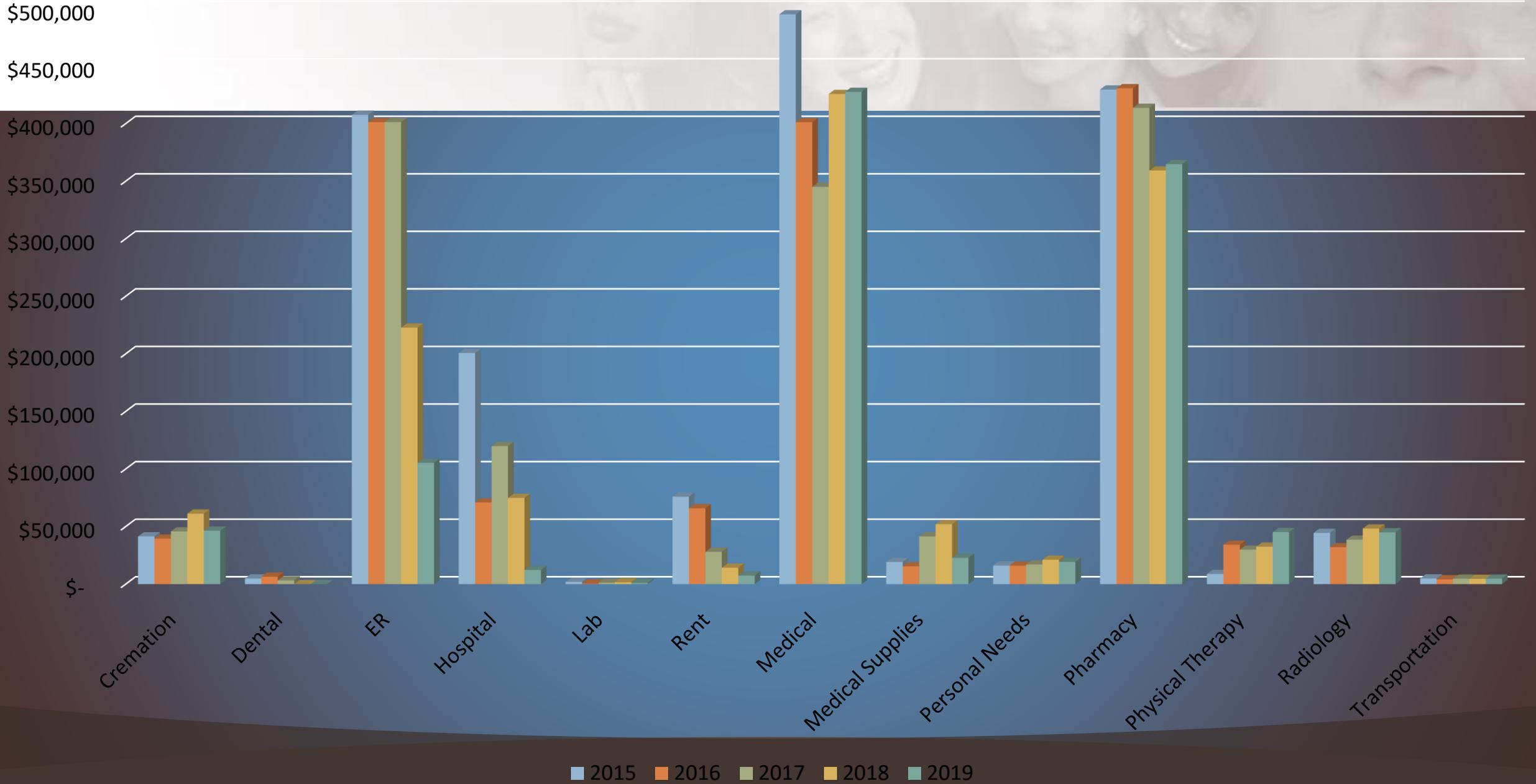
# New Applications



# Average Caseload per Caseworker (Active and Pending)



# Funding by Service Type



# Service Provided per Client

12000

10000

8000

6000

4000

2000

0

Cremation

Dental

ER

Hospital

Lab

Rent

Medical

Medical Supplies

Personal Needs

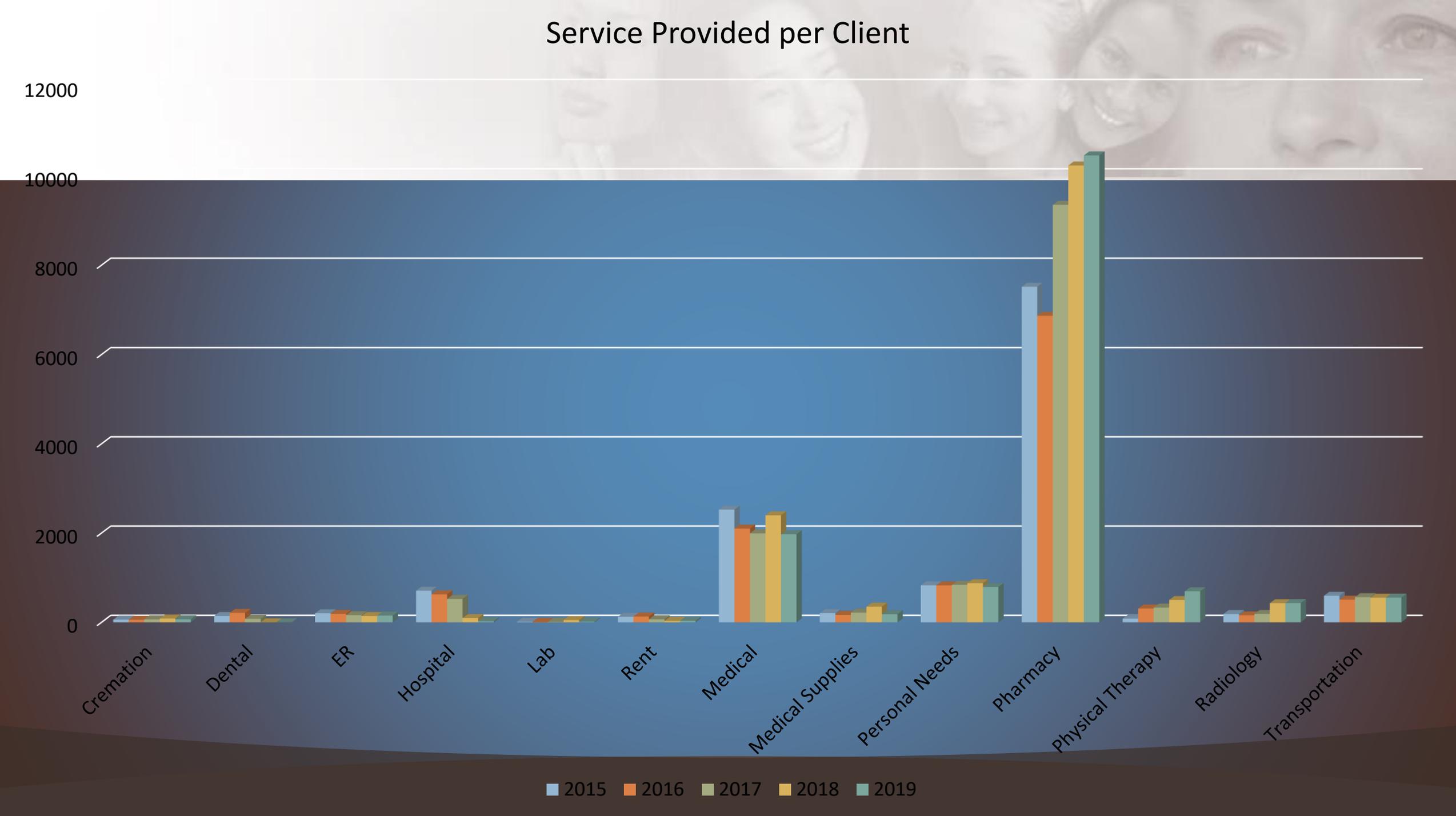
Pharmacy

Physical Therapy

Radiology

Transportation

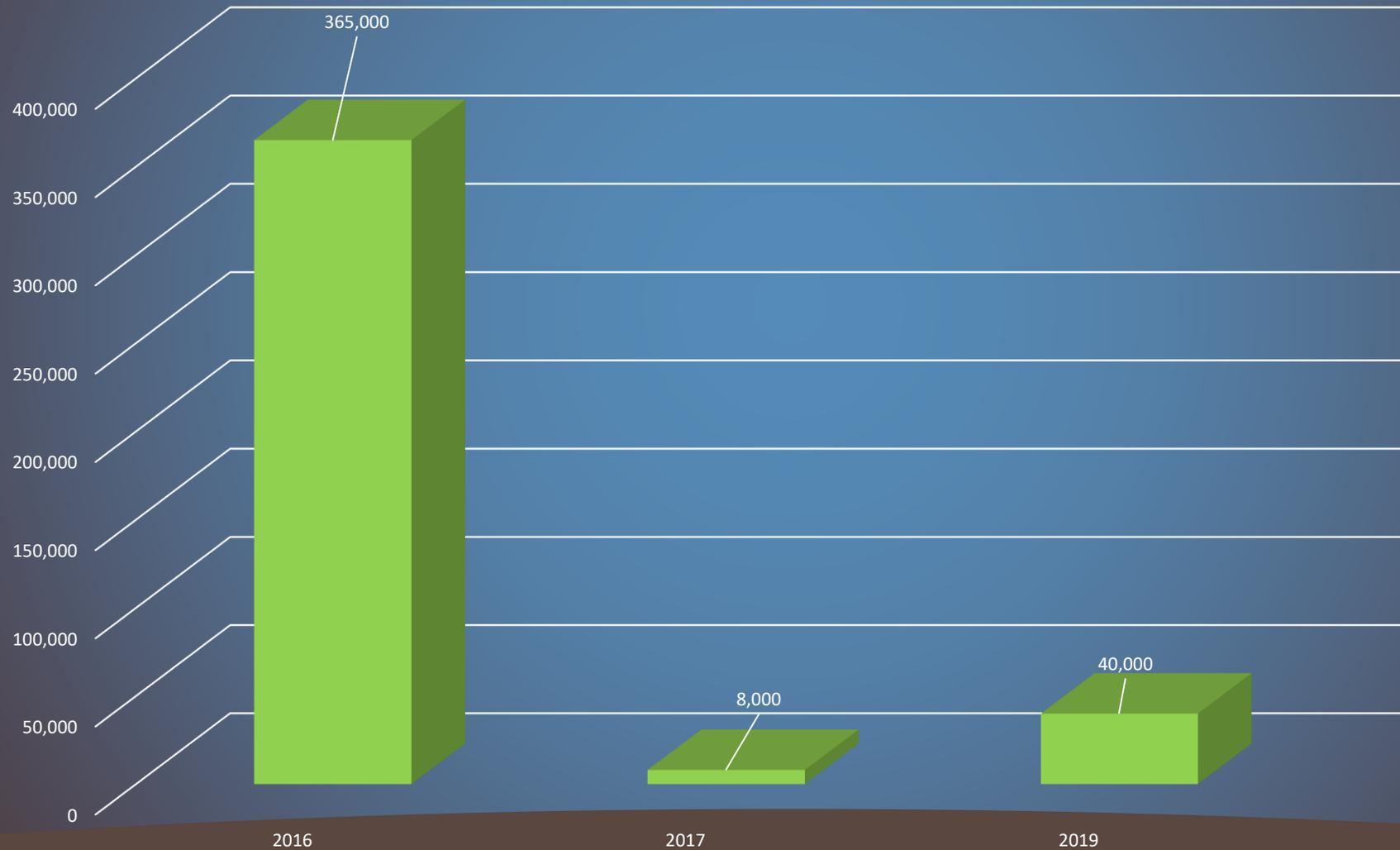
2015 2016 2017 2018 2019



# General Assistance – Revenues & Expenditures



# Total Dollar Amount of Accounts Owed to General Assistance

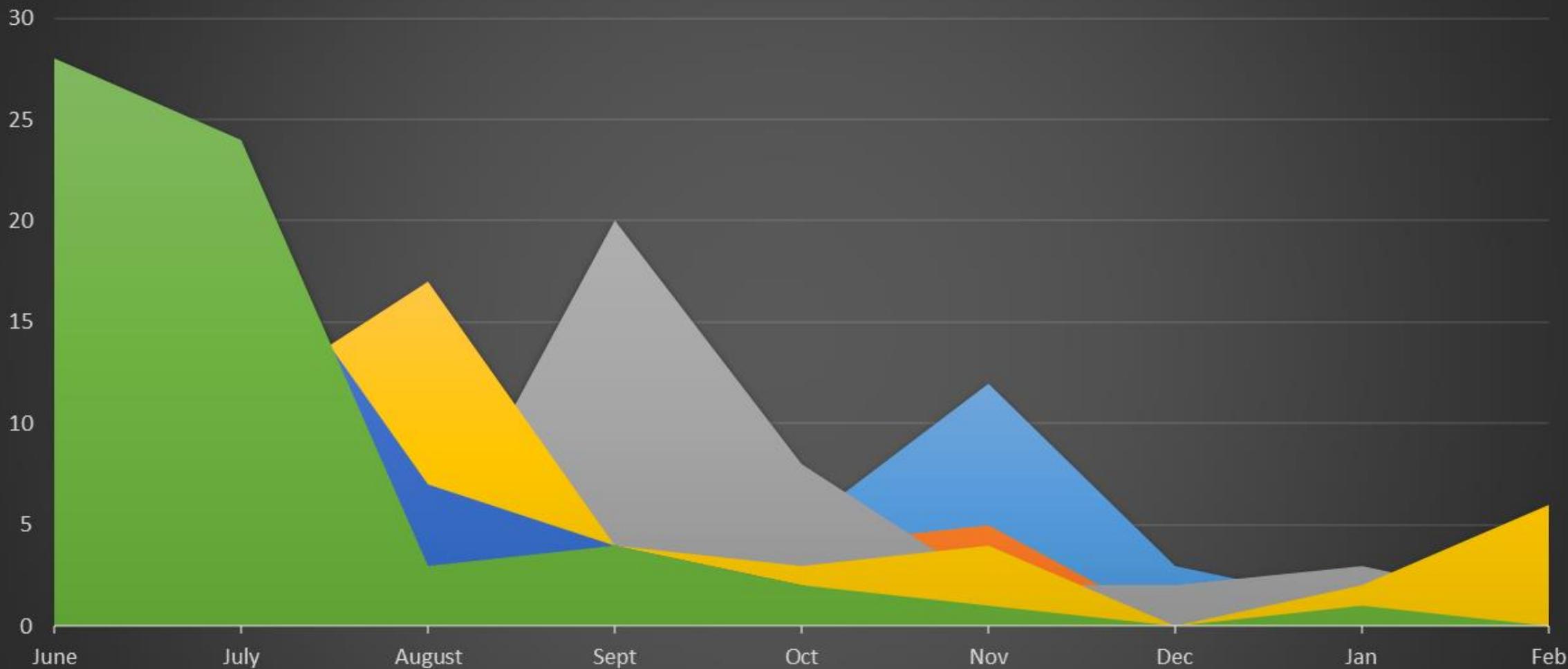


# Accomplishments

- Partnership with University for Juvenile Justice Expanded Data Analysis Efforts
- JBC Restructure
- Accounting Specialist
- Contract Time Table
- Presented at 2 National Conferences
- Staff Retreats
- Truancy Diversion Program
- Juvenile Justice Collaborative & Collective Impact
- Partner with Cultural Centers for Diversion Outreach Opportunities
- Mastered Grant Online Reporting System
- Youth Crisis System Collaboration



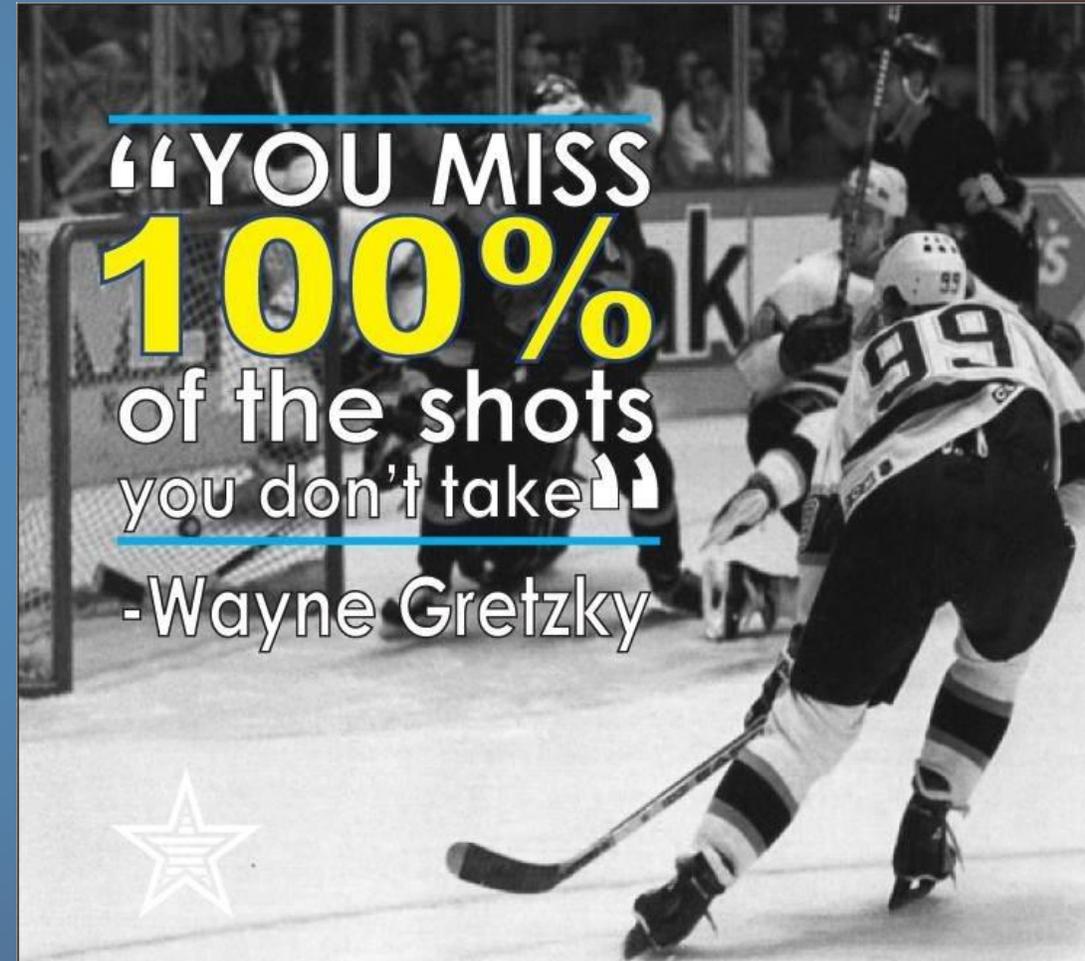
# Contract Execution Dates



10yrs 5 yrs 15-16 16-17 17-18 18-19

# Short-Term Goals

- Integrate JDAI & RFK
- Medicaid Transition
- Truancy Diversion Expansion and Evaluation
- Statewide Juvenile Justice Conference (November 4 & 5, 2020)
- My City Academy
- JBC Outcomes



# Long-Term Goals

- 90% Success Rate for Youth on Diversion
- No more than 8% Recidivism Rate for Diversion Youth
- Work Collaboratively to Decrease Minority Youth Entering the System
- Collectively work to Expand and Enhance Crisis Stabilization for Youth
- Ensure Community Partners are Adequately Funded



# Staff Training in 2019

- Juvenile Justice Staff

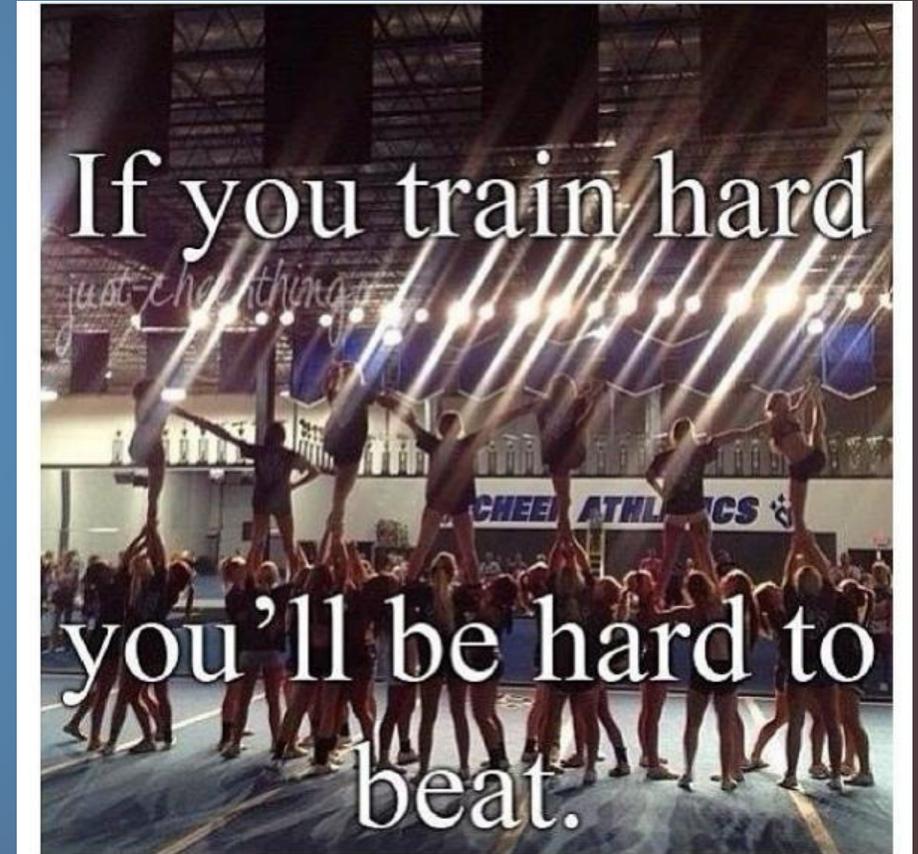
- NACO Leadership Academy
- Lancaster County Leadership Academy
- JDAI Conference
- Nebraska Juvenile Justice Association Conference
- Heartland Juvenile Justice Conference
- Healing Justice
- Restorative Justice Training
- Trauma Informed Care
- Security Training
- Traumatic Brain Injury
- SCIP Conference
- Native American Trauma Training
- Suicide Prevention Training
- LGBT Training
- Strength's Finders
- Generational Trauma
- Youth Engagement
- Children's Summit
- QRS Training

- General Assistance Staff

- Civil Rights Conference
- Security Training
- Excel Basics
- Building the Best You
- Case Management Training
- Basic Accounting Skills
- Understanding Financial Statements
- How to Manage & Organize Accounts
- Dealing with Difficult People

# Staff Training in 2019 - Continued

- Director
  - FMLA Compliance
  - Leadership Team Building & Coaching Skills
  - Criticism and Discipline Skills
  - National Reentry Conference
  - Leadership for Women
  - Emotionally Charged Situations
  - International Restorative Justice Conference
  - Communicating with Tact
  - JDAI Fundamentals Leaders Training



# Challenges

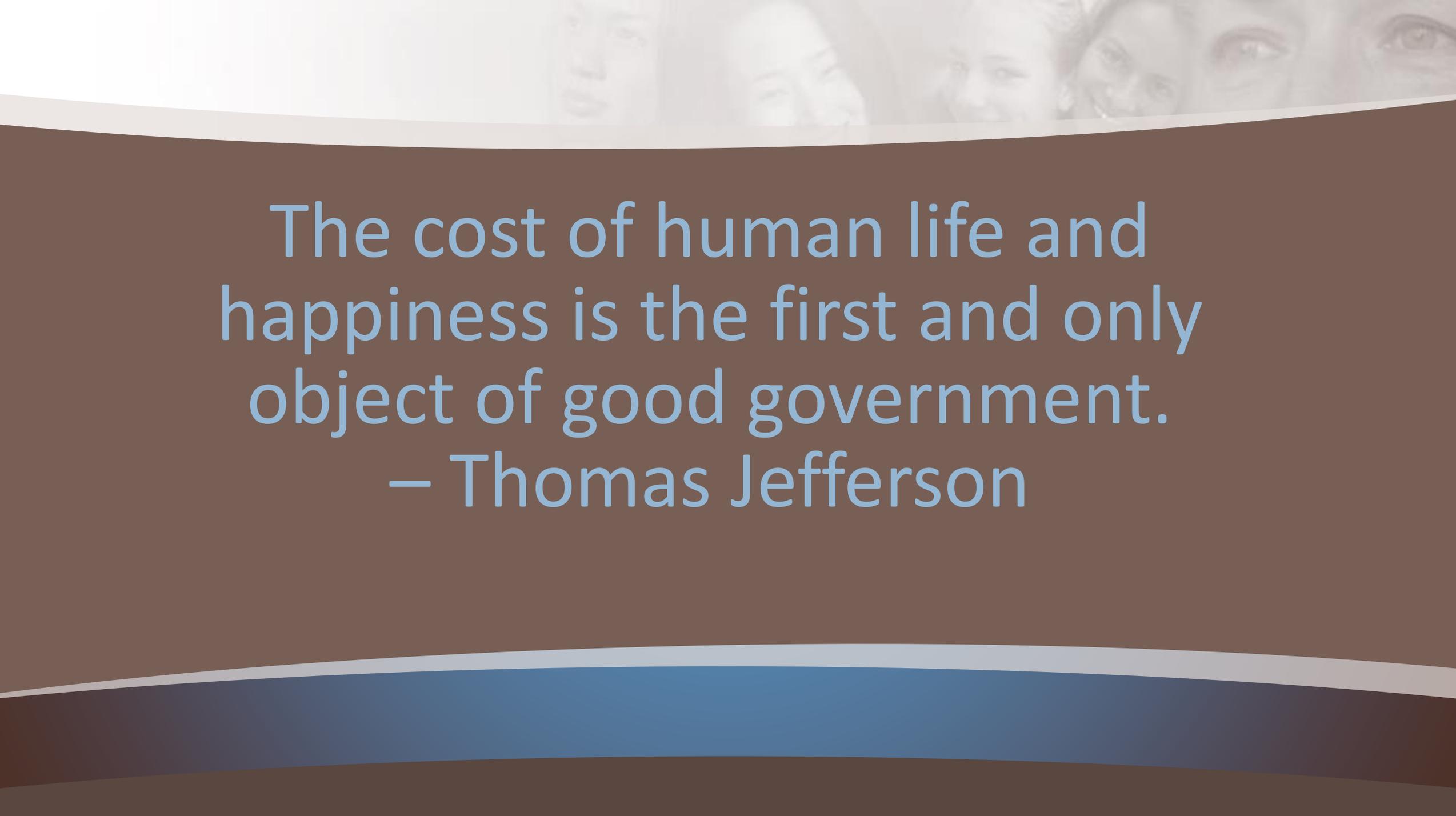
- On-Going Juvenile Justice System Reform
- Medicaid Expansion
- Unfunded Mandates
- Federal & State Funding
- Behavioral Health Needs



## CHALLENGE

"Success is when you realize obstacles you face are challenges to help you become better - and your response equals the challenge."

- Stephen Covey



The cost of human life and happiness is the first and only object of good government.  
– Thomas Jefferson